

## AssetManage Enterprise Getting Started Guide

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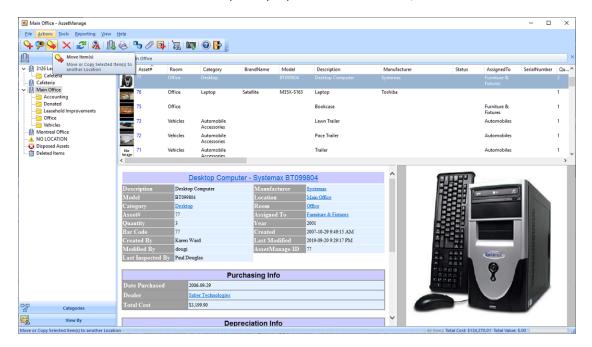
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## 1 General Info

## 1.1 What's new

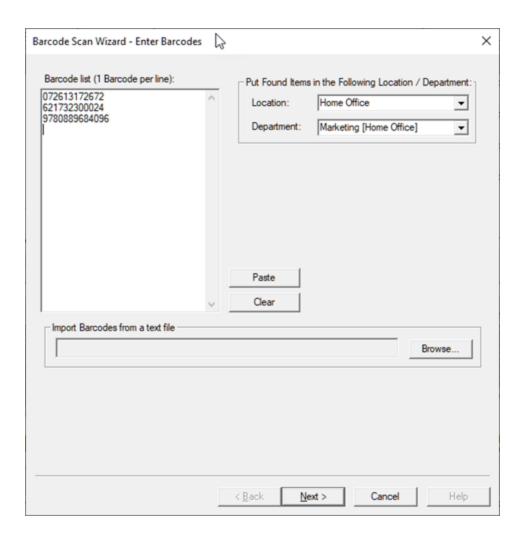
## **Updated User Interface**

The main window has been completely updated with a new, more modern look.



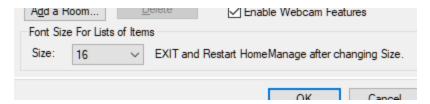
#### **Barcode Scan Wizard**

The barcode scan wizard has been improved. Previous versions of AssetManage would sometimes miss valid barcodes. That is no longer the case as we are using a faster and more efficient method to lookup the barcodes online.



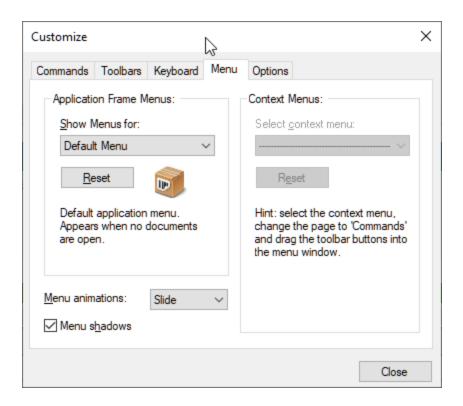
#### **Font Size**

Users with high resolution displays can now increase the size of the items in a list of assets.



## **Configure the Toolbar, menus and keyboard shortcuts.**

- Use the **Customize...** command to Set your own keyboard shortcuts, change options related to the toolbar & menus.



## **Reporting Improvements**

Includes a major new version of the report designer.

- \* Reports will now be generated much faster.
- \* When editing reports, the report designer will start up faster
- \* Improved UI in the report designer, more options for creating graphs.

#### **Barcode Lookup Database**

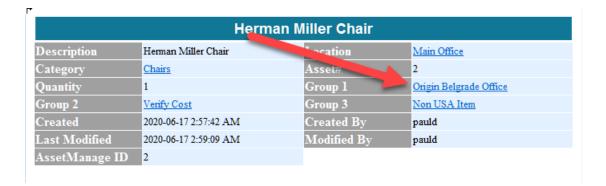
The online database used by the AssetManage backup lookup now contains product information and images for over 205 Million Items. This is an increase of close to 50 million items over the AssetManage 2019 original version.

# Product information and images for millions of items worldwide.

Total current barcode entries: 205,108,439

## **Group Links**

If an asset is assigned to any group(s), you can simply click on the link in the details window and be taken to that particular group.



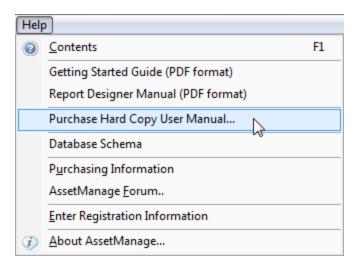
## 1.2 What Can AssetManage Do?

AssetManage Enterprise is designed to provide a complete asset tracking solution for virtually any business. AssetManage is currently being used by hundreds of companies and organizations to keep track of assets such as: Tools, Computer Equipment, Rental Property, Police Car Equipment, Office Furniture, Museum Artifacts and many more types of property.

#### AssetManage Enterprise Features include:

- Multi-User capable. More than one user can make changes to the same data simultaneously.
- Works with any ODBC compatible database such as: SQL Server, MySQL, Oracle & more.
- AssetManage Enterprise will honor the User Permissions that have been set by the Database Server Administrator.
- Barcodes. Scan & Print barcodes to attach to your assets.
- Attach up to 16 pictures to each of your records by scanning, pasting or importing them.
- Attach files and links to your records. Click on the attachment link to visit the specified website address or launch the attached file.
- Check when service agreements and warranties expire on catalogued items.
- Track repairs, maintenance costs and other expenses related to an item.
- The integrated Report Designer lets you create Reports, Labels & File Cards.
- Track changes in an item's location or status.
- Calculate both Monthly & Annual depreciation schedules.

To purchase spiral-bound printed copies of this manual, select *Purchase Hard Copy User Manual...* from the main menu.



## 1.3 How to buy AssetManage and Contact Info

## **How to buy AssetManage Enterprise**

AssetManage Enterprise Order Page <a href="https://www.assetmanagesoftware.com/Purchasing.aspx">https://www.assetmanagesoftware.com/Purchasing.aspx</a>

AssetManage Enterprise Web-Site <a href="https://www.AssetManageSoftware.com">https://www.AssetManageSoftware.com</a>

## **To Contact Liberty Street Software:**

You can contact Liberty Street Software at any time:

- Sales <u>sales@libertystreet.com</u>
- Tech Support <u>support@libertystreet.com</u>

#### **Online Chat**

Click on the Online Chat Operator Graphic



at:

#### https://www.assetmanagesoftware.com/ContactUs.aspx

## **Mailing Address**

Liberty Street Software 1477 Mississauga Valley Blvd. Suite 409 Mississauga, ON L5A 3Y4 Canada

#### Phone

(347) 960-6466

Note that you can access our website and e-mail through hyperlinks in the About dialog box.

## 1.4 Installing AssetManage Enterprise

#### **System Requirements**

AssetManage Enterprise requires the following minimum system configuration to operate properly:

- Windows 7, 8 or Windows 10. Works on all 32 and 64 bit versions.
- 800x600 SVGA display
- At least 80 MB free hard drive space.
- Valid license for the back-end database that will be used to store the AssetManage data. Or you can download the free Express edition of SQL Server. The Express edition will work for up to 5 users.

#### How Do I Install From The CD?

Simply insert the CD into your CD-ROM drive. The setup program should start automatically. If the Setup program does not start automatically, run AUTORUN.EXE or SETUP.EXE from the root directory of the CD.

## AssetManage Enterprise Setup

We have a video that shows AssetManage Enterprise setup at:

#### How To Install AssetManage Enterprise

AssetManage Enterprise works with any ODBC compatible database, including SQL Server 2005, MySql, Oracle, SQL Server 2008 and later. If your organization does not currently own a suitable database, you may want to consider the Microsoft SQL Server 2014 or 2017 Express Edition. This database is free and can be downloaded at:

https://www.microsoft.com/en-us/download/details.aspx?id=55994

Note that the SQL Server 2017 Express Edition is not suitable for more than 5 concurrent users.

Before using AssetManage, you must duplicate the AssetManage table structure in your database server.

- 1) Create a database on your database server of choice. This is the database that AssetManage Enterprise will use.
- 2) Create your user/server login, on the server, for the database you created.
- 3) After creating the database, **you must create an ODBC connection** to the newly created database

## For SQL Server 2008 & Later Users

AssetManage Enterprise contains 2 files called:

```
AssetMng2007_Data.MDF AssetMng2007_Log.LDF
```

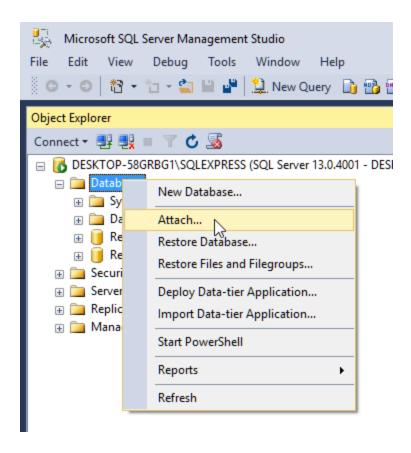
in the UPSIZE directory (usually **\Program Files\AssetManage Enterprise\UPSIZE**).

Copy both these files to the folder is NOT read only. In most cases this can be a folder under your MY DOCUMENTS.

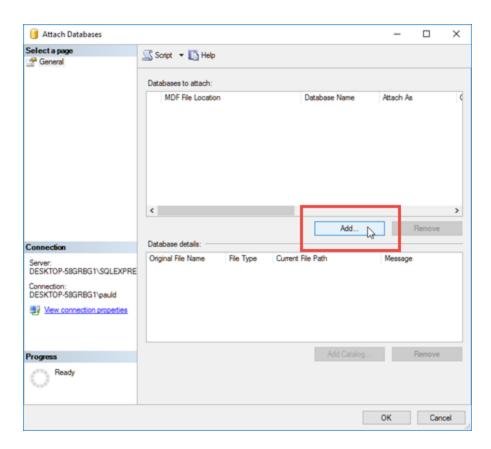
1/ Run

SQL Server Management Studio

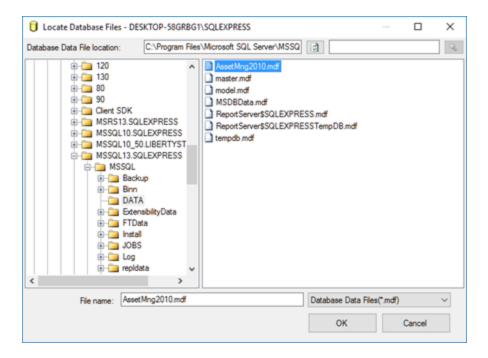
- 2/ Right click the **Databases** item and choose
- a) Attach...



b) Click on the Add... button



c) Select the AssetMng2007\_Data.MDF file you copied over previously



## For SQL Server 2010 & Later

If you have problems Attaching the MDF file above, repeat the same steps except use:

AssetMng2010.MDF AssetMng2010\_Log.LDF

Making sure the destination folder is not set to read only.

## For SQL Server 2000

AssetManage Enterprise contains a file called:

AssetMngToSQL2000.SQL

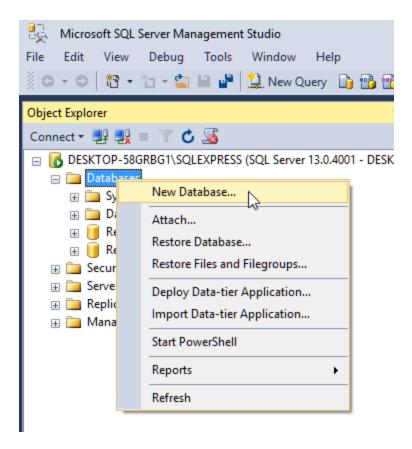
for SQL Server 2000, or:

in the UPSIZE directory (usually **\Program Files\AssetManage Enterprise\UPSIZE**).

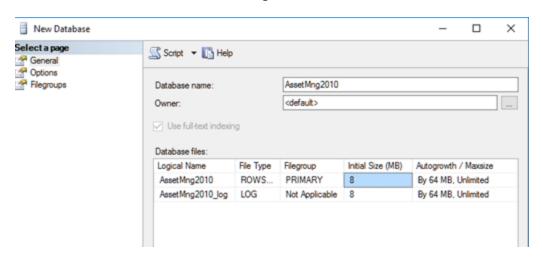
Use this file to create a database in your SQL Server database.

## **Using an SQL Script**

To create a database in SQL Server using an SQL Script.. first create a New database.



Give the database the name AssetMng2010



After the database have been created, you can create a New Query, then copy and paste the contents of the appropriate SQL file from the UPSIZE folder. (For SQL Server 2008 and higher this would be AssetMngScript.sql)

Then Execute the Query to create the database tables.

## For MySQL (5.0 and Higher)

1. Create a Database on your MySQL Server with the name

assetmng2010

you can use the SQL Code:

#### **CREATE DATABASE assetmng2010**

2. AssetManage Enterprise contains a file called:

AssetMng.SQL

in the UPSIZE\MySQL directory (usually \Program Files\AssetManage Enterprise\UPSIZE\MySQL).

Run this script file to create the tables in your MySQL assetmng2010 database.

3. Download and install the MySQL ODBC Connector

Setup an ODBC connection to the assetmng2010 database. Then run AssetManage Enterprise and choose this connection.

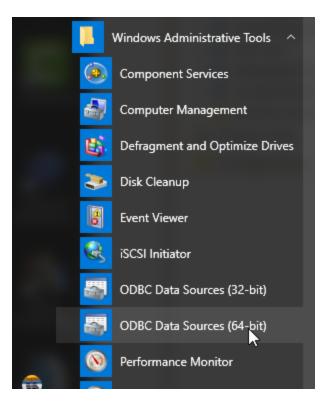
## **Setting Up an ODBC Connection to SQL Server**

After migrating the AssetManage database structure to your database, **you must setup an ODBC connection to the database**.

We have a Video explaining this process at:

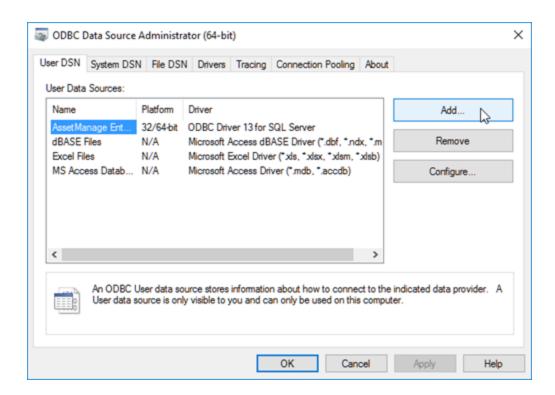
https://youtu.be/5cPtH\_YIfko

If you are using Windows 10, Select **WINDOWS ADMINISTRATIVE TOOLS > ODBC DATA SOURCES...** 

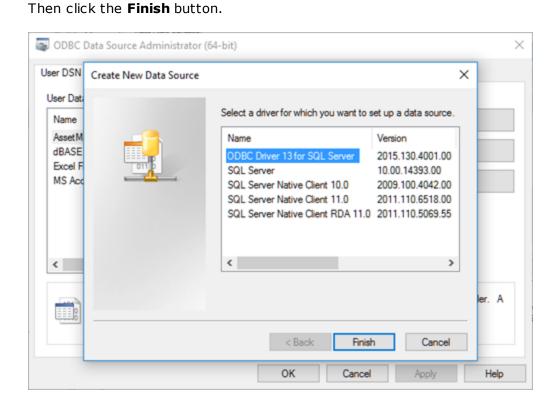


AssetManage uses the specified ODBC Data Source Connection on program startup. The first time you run AssetManage Enterprise from each user's computer, you will be asked to pick an ODBC Data Source.

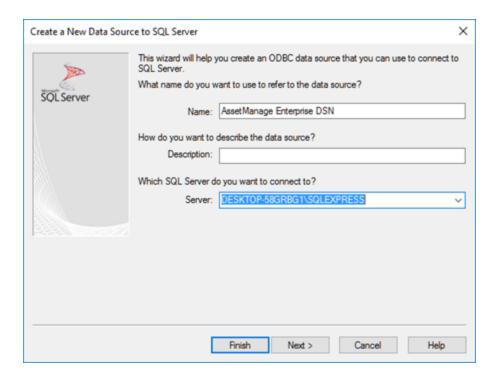
- You should create your data source in either the User DSN tab. User DSN can be used only by the user who created the data source. You will also notice a System DSN tab, we have encountered permissions errors when trying to use AssetManage Enterprise with a System DSN so it should be avoided in most cases.
- Within the **User DSN** tab, click the **Add...** button and select the driver recommended by the manufacturer of the database server you are using.



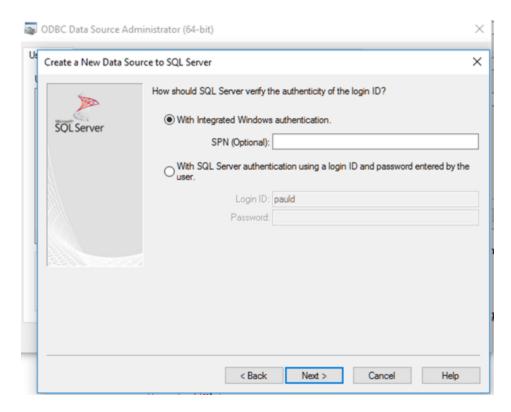
For SQL Server 2016 we will select ODBC Driver 13 for SQL Server



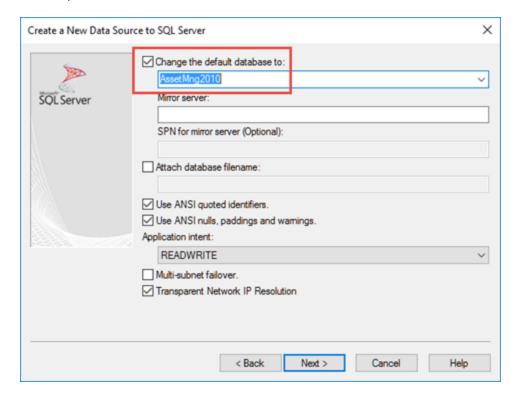
• The Create a New Data Source dialog box appears. In the Which SQL Server do you want to connect to? field, enter the IP address or Host name of the database server for the database you created in Step 1. Then click Next.



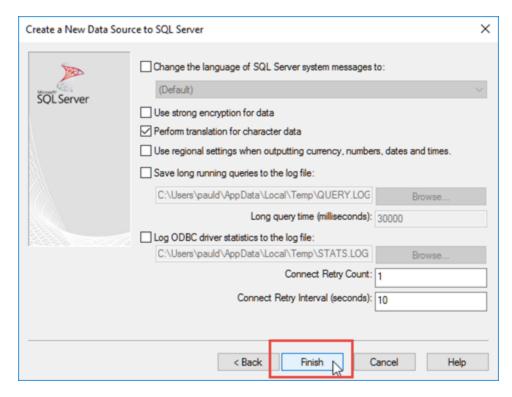
• Specify the type of login that you will be used . For most configurations, Windows Authentication is recommended.



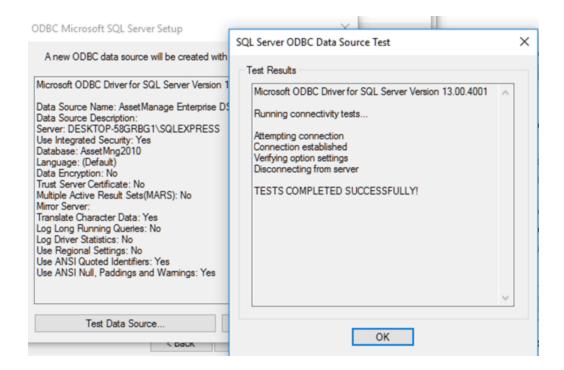
• Select the database you created to store AssetManage data. Make sure the default database is selected or else you will encounter problems running AssetManage Enterprise.



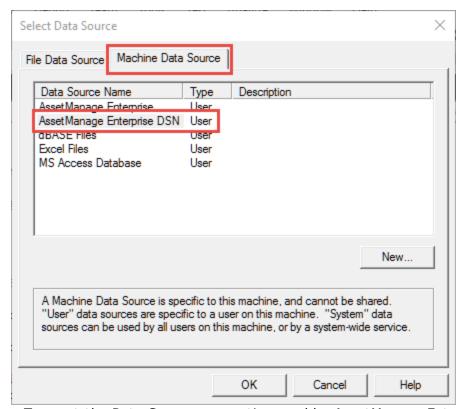
• Then click **Next**. On the next page, click **Finish**.



• The ODBC Microsoft SQL Server Setup dialog box appears, confirming the settings you have selected. Click the **Test Data Source** button to test whether the data source has successfully made a connection to the database.



 After installing the ODBC Data Source, run AssetManage Enterprise. The first time you run the program, a Select Data Source dialog box will appear. Select the Data Source that you created in the preceding instructions.



• To reset the Data Source connection used by AssetManage Enterprise, select

#### File > Open Another Database

from the AssetManage Enterprise main menu. Then restart the application.

## **Troubleshooting**

If you are encountering errors when running AssetManage, check to verify that:

- 1) The Primary Key for each table is the same as in the ASSETS.MDB file contained in the UPSIZE directory.
- 2) Allow NULLS is set to FALSE for the Boolean or Bit fields in the target AssetManage table structure.
- 3) The database you created for AssetManage is the default database selected in your ODBC data source connection.

## **Registration Code information**

Liberty Street Software supplies a unique activation code with each software purchase. The code appears on the CD if you bought the CD-ROM version. In addition, you will receive an automated email with your activation code. The

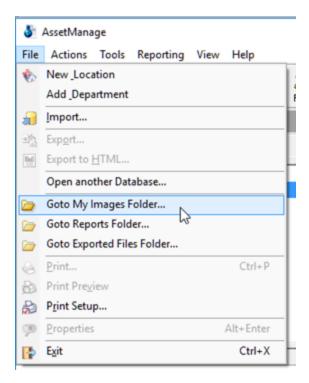
easiest and most accurate way of entering your registration information is to copy & paste your code directly from the email into the registration dialog.

If you ever lose the code, please email us and we will look it up for you.

Images can greatly increase the amount of space AssetManage Enterprise uses. All images you attach to records are converted to jpg format and stored in the .\AssetImages directory. Select:

#### File > Goto My Images Folder...

from the main menu to view the image files.



## 1.5 Legal Notices

AssetManage Enterprise version 2020 Software All Rights Reserved

License Agreement

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**Definitions** 

"Software" refers to AssetManage Enterprise 2020

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You may access the registered version of the Software through a network, provided that you have obtained individual licenses for the software covering all workstations that will access the software

through the network. For instance, if 8 different workstations will access the Software on the network, each workstation must have its own AssetManage Enterprise license, regardless of whether they use the Software at different times or concurrently.

You may return the Software for a full refund within thirty days of the date of purchase.

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## 2 Importing and exporting

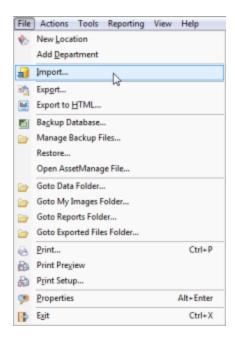
## 2.1 Importing data into AssetManage

AssetManage Enterprise can import delimited text files, Microsoft Access database files and Microsoft Excel spreadsheets. Not only can you import data pertaining to assets, but you can also import Dealer, Employee, Customer, Manufacturer and Insurer information. If you have been using another application to store your data, check to see if the application has the option to export data. Many programs allow you to export to a .CSV (comma separated variable file).

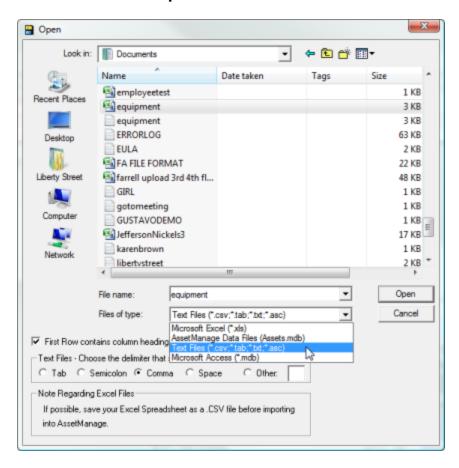
Tip: The formatting of Microsoft Excel spreadsheets sometimes causes problems with the AssetManage import feature. If you are having trouble importing an Excel Spreadsheet save the spreadsheet as a CSV file and then try the import again.

## To import asset data into AssetManage

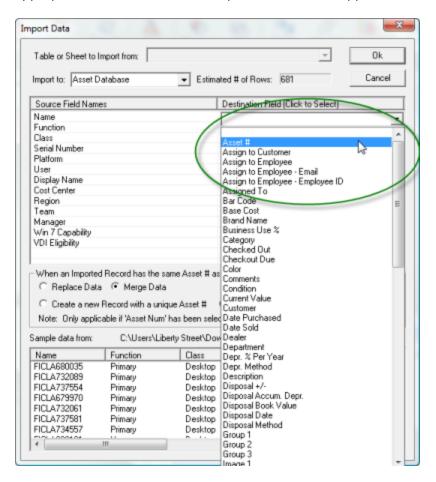
1. Select **Import...** from the **File** menu



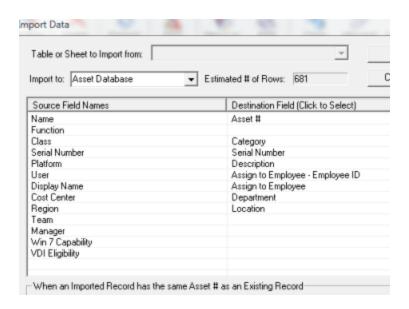
2. Choose a Text File (.csv, .tab, .txt, .asc), Access (.mdb) or Excel (.xls) file. and then select the **Open** button.



3. AssetManage will show the field structure of the file to be imported in the **Source Field Names** column. You will also see the first few rows of data from the import file. To select a Destination Field for each column, click on the appropriate row and column within the Destination Field. Then select the appropriate column from the drop-down list that appears.



4. Do this for all the columns in the **Source Field Names** section that you want to import.



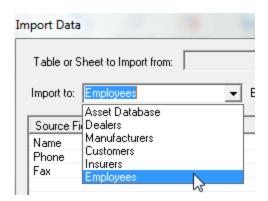
5. Click on the OK button to begin the import.

Notes regarding the import feature:

- The Assigned to Employee destination field should contain the name of the employee. A new employee record will be created automatically with the specified name if it does not already exist.
- The Assigned to Employee Email and Assigned to Employee Employee ID will only import data if the Assigned to Employee field is used as well.
- If no field is mapped to the *Asset #* field, AssetManage will create random unique asset numbers for every asset imported.
- The Assigned to Customer destination field should contain the name of the customer. A new customer record will be created automatically with the specified name if it does not already exist.
- If no source field is mapped to the AssetManage *Location* field, all the data will be imported into the currently open Location.

#### To import Employee and other data into AssetManage

1. Select Employees or whatever type of data you want to import.



## 2.2 Exporting data to an Excel or Access file

AssetManage Enterprise can export data to 3 formats:

- HTML
- Microsoft Access MDB files
- Microsoft Excel XLS files

#### To export data to an Access or Excel file:

Under the File menu,

• Select the 'Export...' command. The following dialog will appear:

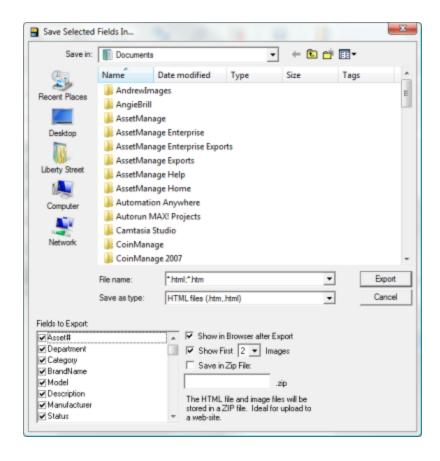


- Choose an existing Excel or Access file, or specify a new file.
- Select the locations you would like to export.
- Click the 'Export' button.

Another way to export AssetManage data is by using the AssetManage reporting features. You can specify that a report is to be exported to Excel, HTML, XML and other formats.

## 2.3 Exporting data to an HTML file

Under the **File** menu, select 'Export to HTML...'. The following dialog will appear:



- Select an existing HTML file, or specify a new one.
- Select the fields to be exported.
- Click on the 'Export' button.

If the Show in Browser after Export checkbox is selected, your default Internet Browser will open with the resulting HTML Document.

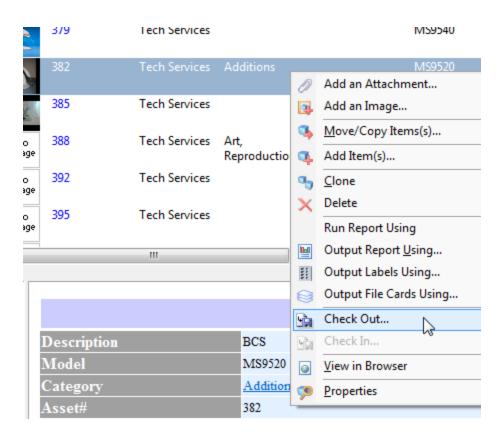
Like many other features in AssetManage, the Export to HTML feature exports the data that is currently being shown in the program.

Use the **Save in Zip File** option to save all the html files and images in a single Zip file. The zip file can then be uploaded to a web-site or emailed.

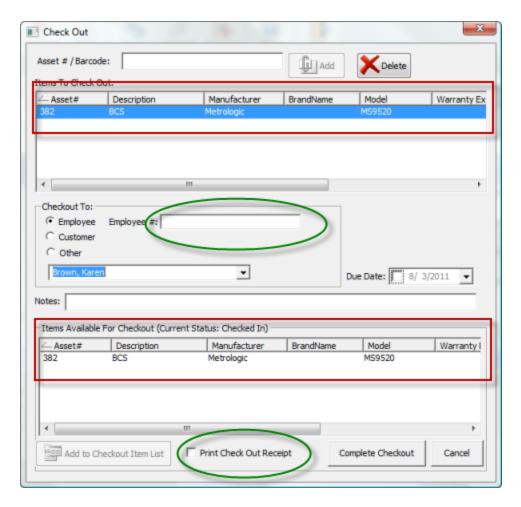
## 3 Keeping Records

## 3.1 Check In/Check Out

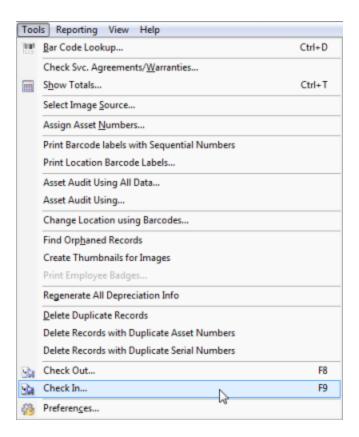
To Check Out or Check In a single asset first select the asset and the right mouse click. Choose Check In or Check Out from the popup menu.



The Check Out or Check In dialog will appear with the asset already selected. Another list will contain a list of assets with the current status "Checked In" that you can add to the Items to Check Out list. Use the **Employee** # field to scan an employee badge that would contain the employee number in barcode format. The **Print Check Out Receipt** checkbox will result in a check out receipt being printed once the Complete Checkout button is selected.



The Check In or Check out feature can also be selected from the main menu (Tools > Check In...) or using the F9 key in the case of a check in.

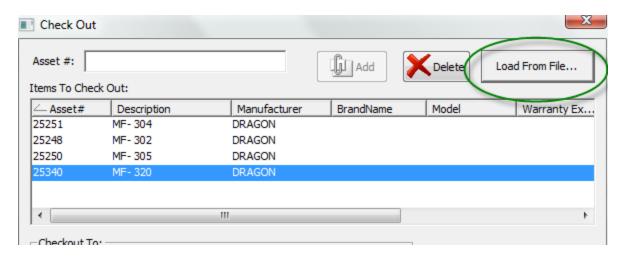


The Check In dialog window will appear with a list of assets that currently have the status "Checked Out". Select the assets that should be checked in and then press the OK button.

## ■ Batch Check Out / Check In using a text file

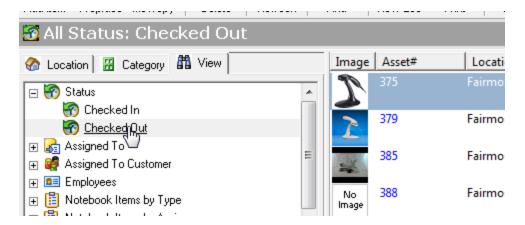
AssetManage supports batch check out / check in using a simple text file. The text file must be formatted with one asset per line.

Use the *Load From File...* button in the Check Out or Check In dialog to choose the text file

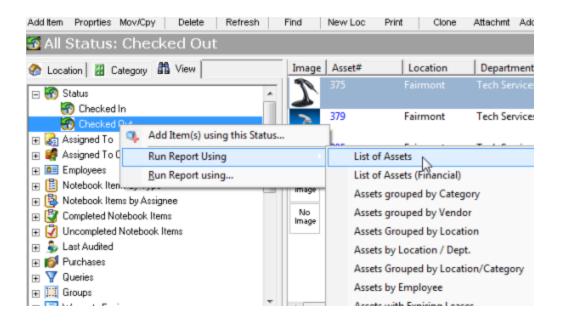


This feature is useful with PDA-type barcode scanners. Most of these scanners will allow the scanning of multiple asset tags, which can then be exported to a PC as a text file.

AssetManage makes it easy to view all assets with a particular status such as all Checked Out items. Open the View tab and then expand the Status section as seen in the screenshot below.



To run a report that only contains assets with a particular status such as "Checked Out", simply right mouse click on the status and then select the report from the popup menu.

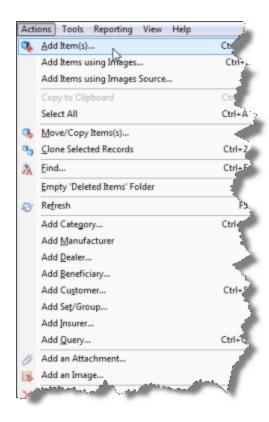


## 3.2 Creating item records

#### ■ To add an item

There are numerous ways to begin adding items in AssetManage Enterprise.

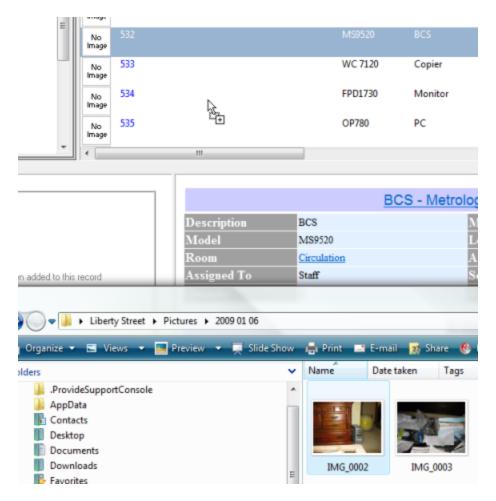
1. Select **Add Item(s)** from the **Actions** menu, as shown below.



2. Click the **Add Item(s)** button on the Toolbar, as shown below.



- 3. Use the Keyboard shortcut: Ctrl+N
- 4. Click using your right mouse button within the AssetManage Enterprise window and select **Add Item(s)** from the menu that appears, as shown below.
- 5. You can also create a new item by dragging image files into the AssetManage Enterprise list view. The example below will launch the Add Item(s) dialog with the AddNote.JPG image as an image. AssetManage Enterprise supports most major image types including JPG, BMP, GIF, TIFF, PNG, WMF, ICON and EMF.



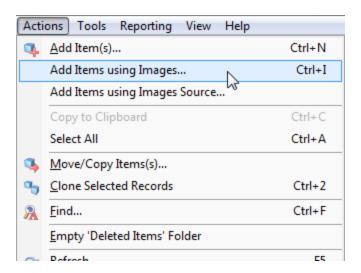
The Add Item(s) dialog, showing the image as described above.



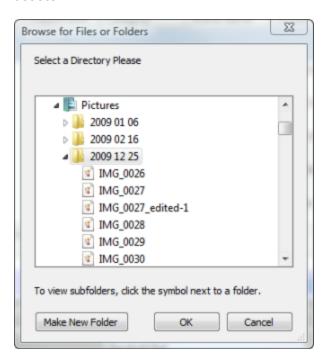
### To add an item using Images

This feature lets you add assets using images you already have on your computer. These images have usually already been downloaded from a digital camera.

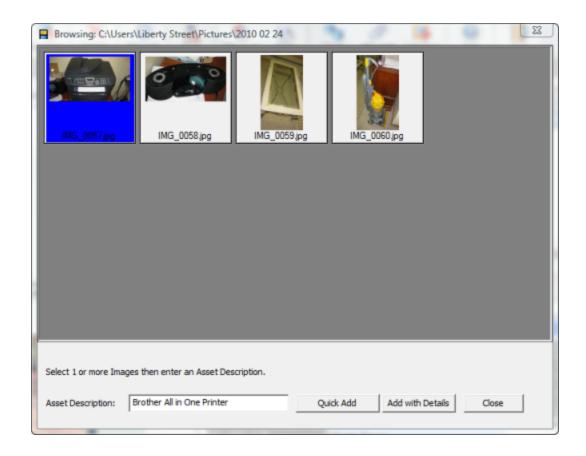
1. Select Add Items using Images... from the Actions menu.



2. Choose the folder that contains the images that will be used when adding assets.



- 3. Select 1 or more images from the thumbnail list that will be associated with the asset.
- 4. Enter a description for the asset.
- 5. Choose either the **Quick Add** or **Add with Details** button, a new asset with the selected images will be created.



#### Add items using Barcode lookup

This feature lets retrieve production information and photos for an asset, simply by scanning the item's barcode.

A barcode scanner is required. To scan barcodes with an iPad, iPhone or Android device, you can use

 $\mbox{\bf Barcode To PC}\,$  this is a software product that will allow direct scanning of barcodes from any iOS or

ANDROID device directly to AssetManage. See:

#### https://barcodetopc.com/

for more information.

AssetManage also supports a traditional barcode scanner...we recommend the INATEK BCST-10,  $\,$ 

but most barcode scanners will work fine.



Inateck

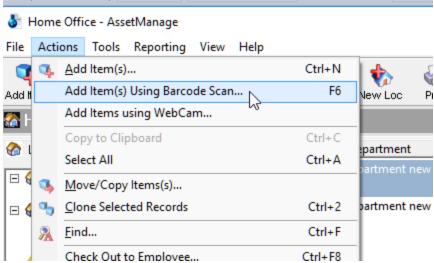
# Inateck BCST-10 Wireless Bluetooth Barcode Scanner

#### In Stock

This item ships to Mississauga, Canada. Want it Monday, April 3? Order within 15 hrs 28 mins and choose AmazonGlobal Priority Shipping at checkout. Learn more Sold by Inateck Online and Fulfilled by Amazon. Gift-wrap available.

- · No app or adapter is needed; Enable keyboard entry once paired
- USB2.0 Cable Connection and Bluetooth Connection Possible, Signal Range of up to 10m
- Internal memory of 256 KB, more than 2600 data strings; Supported languages include English, German, French, Spanish and Italian
- Integrated 1500mAh Li-Ion battery, standby of more than half a year if fully charged; continuous scanning barcode for more than one week; It can be charged by any USB 2.0 port
- Works with tablets, mobile devices and mobile computers; Support Microsoft Windows XP/7/8/10, Mobile6/Wince, Google Android, Apple iOS System

#### 1. Select Add Item(s) using Barcode Scan... from the Actions menu.



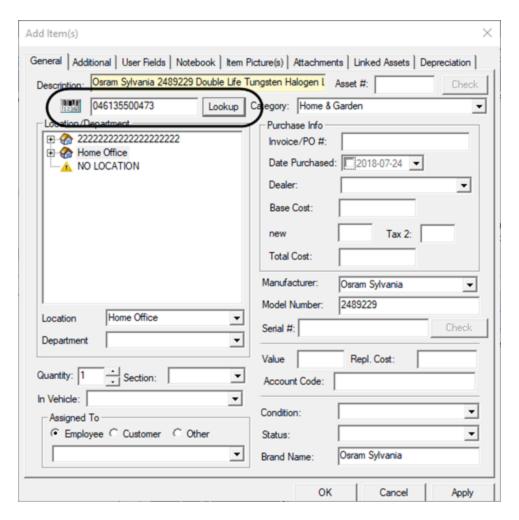
Or press the **F6** key

2. With the keyboard cursor in the barcode field..scan the barcode on the item. A successful scan will set the barcode

field with the barcode that was scanned. Other fields will also be automatically filled such as: *Category*, *Description*,

Manufacturer, <u>model number</u> and <u>brand name</u>. In most cases an image of the item will be downloaded from the online barcode database.

If you don't have a barcode scanner you can manually enter the barcode and then press ENTER or click the *Lookup* button.

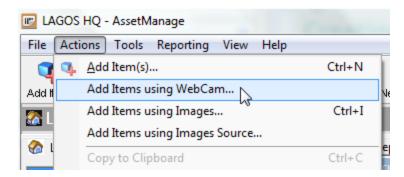


If the item is not found in the online barcode database, you will need to manually enter the product information.

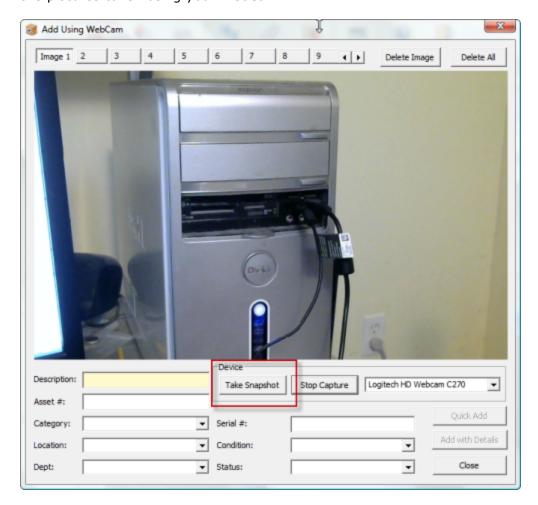
#### ■ To add an item using Your Webcam

If you have 1 or more Webcams attached to your computer, they can be used to take pictures of assets.

1. Select **Add Items using WebCam...** from the **Actions** menu.



- 2. Click on the **Take Snapshot** button to take a picture using the WebCam.
- 3. Use the **Quick Add** and **Add With Details...** buttons to add an asset with the pictures taken using your WebCam.



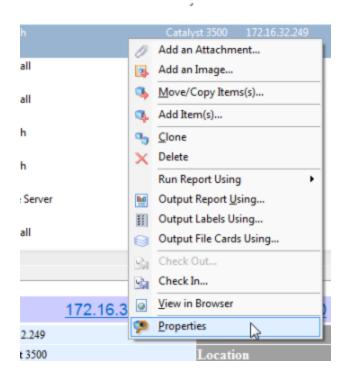
# 3.3 Changing item info

After you create an item record, you can make changes to the information by opening the Item Properties dialog. You can also move or copy an item from one location to another using the Move/Copy Item Dialog.

#### ■ To edit an item

There are several ways to edit an item, including:

1. Select the item you want to change or view in the right AssetManage Enterprise window and click on **Properties** under the **File** menu. The Item Properties dialog appears. You can also right mouse-click and select **Properties** from the popup menu that appears.

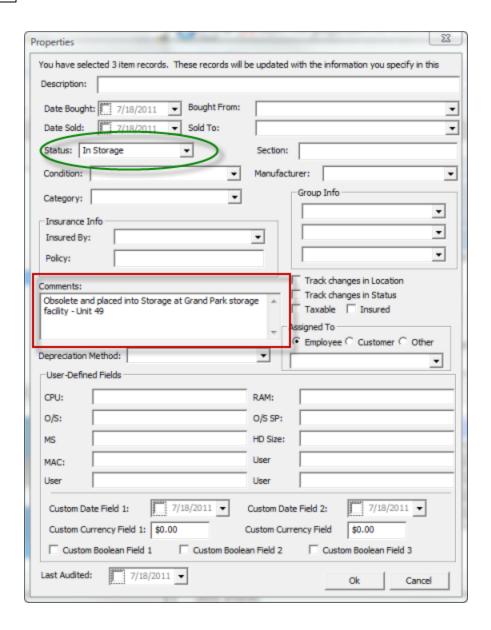


Editing an item by right-clicking on it, as described above.

- 2. Double-clicking on an item will also bring up the Edit Item(s) dialog.
- 3. Selecting **Alt+Enter** on the keyboard

#### ■ To edit multiple items at once

- 1. Select all the items you wish to edit or view in the list window and click **Properties** under the **File** menu or from the context menu which appears when you right-click in the AssetManage Enterprise window.
- 2. The **Item Properties** dialog appears. The example below shows a change in the **Status** and **Comments** fields for the 3 records selected. Clicking OK will result in the data entered in these 2 fields to be changed in all 3 records. Any data previously entered in the **Status** or **Comments** fields will be overwritten on all selected records.



# 3.4 Removing items

### Deleting Items

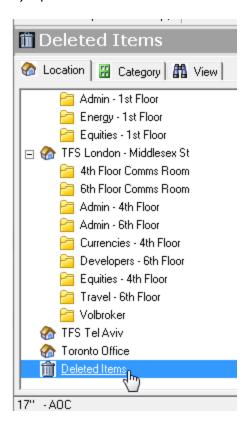
Select the item or items you want to remove and then select **Delete** from the **Actions** menu or context menu. You can also delete items using the keyboard **Del** key.

AssetManage prompts you to confirm the deletion.

All deleted asset records go to the **Deleted Items** folder. This does not permanently delete them until you select **Empty 'Deleted Items' Folder** under the **Actions** menu, or right-click on the Deleted Items folder and select the option there. Other records, such as Dealer, Customer, Insurer or Manufacturer records, are permanently deleted.

### ■ Recovering items from the Deleted Items Folder

1) Open the **Deleted Items** folder by clicking on item



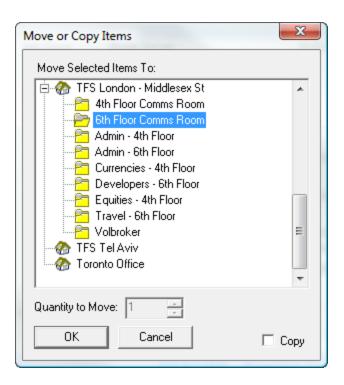
2) Select and then "Drag" the items you wish to restore back to a location or room folder.

The same result can be accomplished by using the Move/Copy Items dialog to move the item(s) out of the Deleted Items folder and back to a location.

# 3.5 Moving or Copying Items

#### ■ To move or copy records

Select the asset record(s) you wish to move or copy and click
 Move/Copy Items... from the Actions menu. The Move or Copy Items
 dialog appears, as shown below.



- 2. Select the location or Room/Dept. to which you want to move or copy the selected records.
- 3. If only 1 item is being moved, and the item has a quantity of more than 1, you can choose how many units of the item to move.
- 4. Check the **Copy** checkbox to copy the selected record(s) or uncheck the checkbox to move the records. Click **OK**.

**Note:** Items can also be moved between locations and categories using Drag and Drop. Simply select the items to move, then "drag" them to the new location or category in the tree view on the left side of the AssetManage Enterprise window. To copy items using drag and drop, hold the **Ctrl** key down while you are dragging the items. view on the left side of the AssetManage Enterprise window. To copy items using drag and drop, hold the **Ctrl** key down while you are dragging the items.

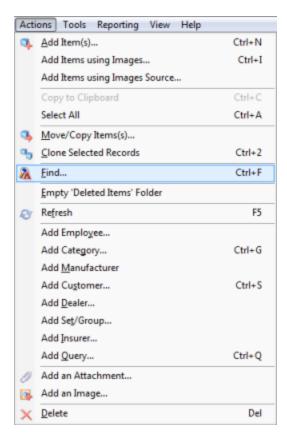
# 3.6 Finding Items

## ■ To quickly select an asset based on the asset number.

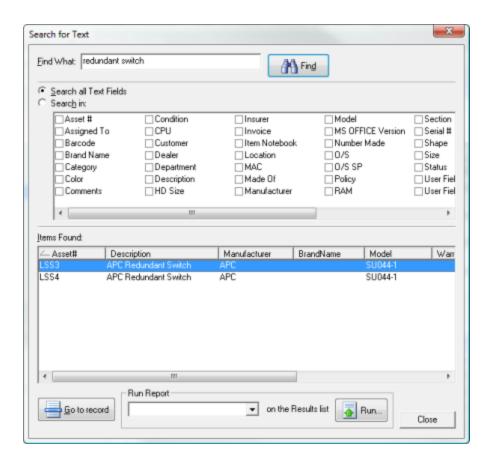
Click in the asset list. Then type the asset number of the asset that should be located. The status bar at the bottom of the main window will show the text you are typing as you type it in. If an asset with that number is present in the list it will be selected. If not, the selection will remain on the presently selected asset.

■ Use AssetManage to find a string in any of an asset's Text fields (Comments, Description, Brand Name, etc..)

# Select Actions > Find... from the main menu. You can also use the keyboard shortcut Ctrl + F



The Search for Text dialog box will appear.

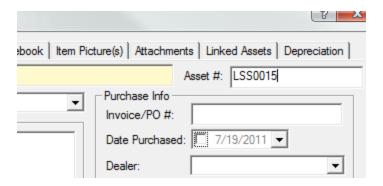


Invoking the Search for Text dialog box by selecting Actions > Find, as described above.

Enter the text to search for in the **Find What** box. Then click on the **Find** button. Use the **Print** button to print the results of a search. Use the **Go to record** button to close the **Search for Text** dialog and select the record in the AssetManage main display.

# 3.7 Using AssetManage with Barcodes

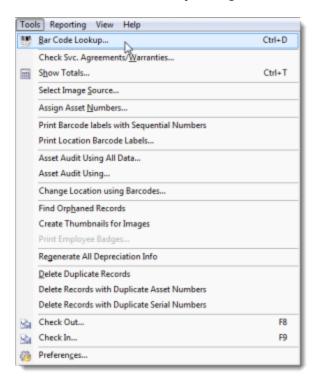
As shown below, each item record in AssetManage has an asset # field.



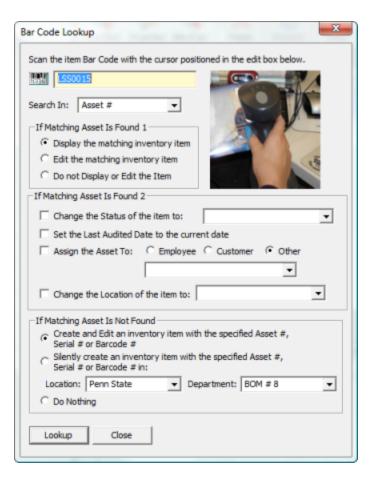
When adding or editing records, associate a bar code with a record by placing the cursor in the Asset # field, then scan the bar code using your bar code

scanner. The text representation of the bar code will automatically be inserted into the field.

Use the **Bar Code Lookup** dialog to later retrieve the item record.

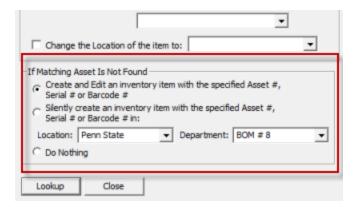


The Bar Code Lookup dialog lets you search for assets based on the Asset #, Barcode or Serial Number. Use the **Search In** dropdown to specify what field will be searched.



The Bar Code lookup dialog has many options that dictate what will happen if an asset is found.

If a bar code scanned within the **Bar Code Lookup** dialog is not associated with the Asset any asset, the selected action in the *If Matching Asset Is Not Found* section will be performed. The option selected in the screenshot below will result in the **Add Item** dialog will appear with the asset number field already filled in.



The Bar Code Lookup dialog can be used to add many assets in this manner. For example, if you have purchased pre-printed barcode labels, you can scan each barcode in, and edit the asset details.

If you simply want to add assets in a certain asset number range from 1-100, you could just type the asset number into the yellow barcode field, press the ENTER key and then have an asset with that asset number created automatically by AssetManage.

**Note:** It is usually not necessary to click the **Lookup** button as most bar code scanners will add an **Enter** character at the end of the bar code scan.

AssetManage can use any bar code reader that inputs the bar code characters via the keyboard. These are often referred to as wedge readers as they wedge themselves between your keyboard and your computer. Some of these devices are "driverless" -- they are hardware only. Others require a software driver.

#### Web Site for bar code scanners

http://www.idautomation.com/scanners/

Liberty Street Software recommends users obtain durable pre-printed bar code labels for attaching to the actual asset items rather than attempting to print their own on standard laser printers and paper. Labels are available in materials ranging from laminated paper through to solid plastic or anodized aluminium to suit every end use environment. You can choose different sizes and formats with custom features (such as including your company name and logo on the label).



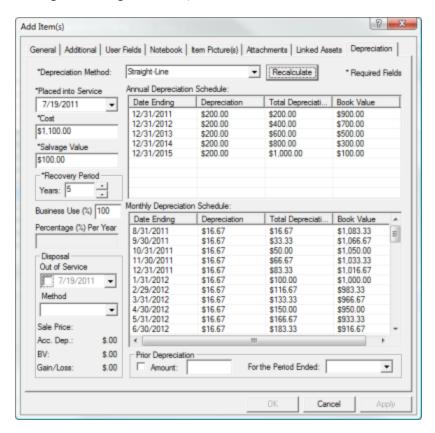
Web Site for durable bar code labels <a href="https://www.camcode.com/">https://www.camcode.com/</a>

### 3.8 Depreciation

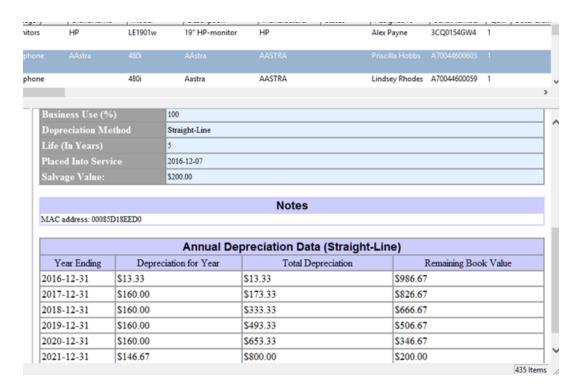
AssetManage supports the following five methods of calculating depreciation:

- Straight Line
- Double Declining Balance
- 125%, 150% and 175% Declining Balance
- Sum of Years Digits
- Percentage per Year

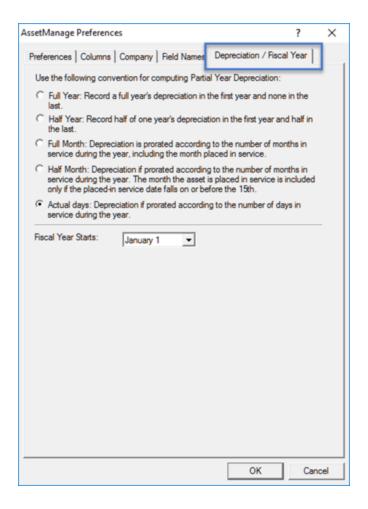
Specify Depreciation for an asset by clicking on the **Depreciation** tab when adding or editing an asset, as shown below.



Assets with Depreciation set will show the Annual Depreciation tables in the details view, as shown below.



There are various methods for calculating Partial Year Depreciation. The method you wish to use can be specified in the Depreciation section of the **Preferences** dialog, under the **Tools** menu **(Tools > Preferences)**, as shown below.



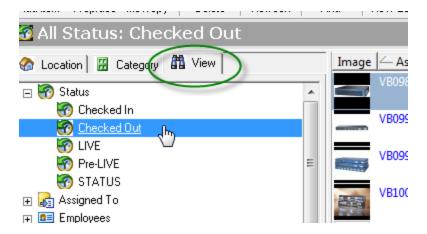
#### **Depreciation Conventions Used in AssetManage Enterprise**

- **Full Year**: A full year's depreciation is recorded in the first year and none in the last.
- **Half Year**: Half of one year's depreciation is recorded in the first year and half in the last.
- **Full month**: Depreciation is prorated according to the number of months in service during the year, including the month placed in service.
- **Half Month**: Depreciation is prorated according to the number of months in service during the year. The month the asset is placed in service is included only if the placed-in-service date falls on or before the 15th.
- Actual days: Depreciation is prorated according to the number of days in service during the year.

### 3.9 The View Tab - What is it used for?

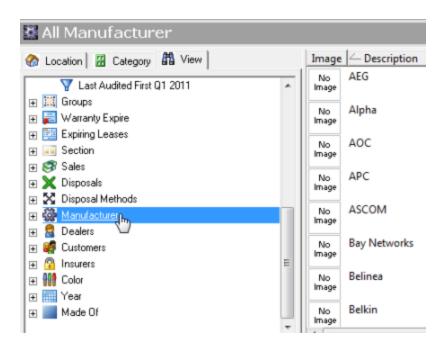
This section describes the View tab (highlighted in the figure below), and its uses.

The **View** tab lets you view information in many additional ways. In the example below, the **Status** icon tree menu has been expanded to show the different Status values used by asset records within AssetManage Enterprise. Clicking on the **Status** icon will show all records where the Status field is **populated** (not empty). For example, clicking on the **Checked Out** icon will only show those records with **Checked Out** as the status.



You can access this function this way from the **Status**, **Assigned To**, **Colors**, **Year Made** and **Made Of** icons.

The Manufacturers, Employees, Dealers, Customers, Insurers, Queries and Groups icons work in a slightly different manner. Clicking on the main icon does not show asset records, but rather a list of the items from the table corresponding to the icon. In the example below, the Manufacturer icon has been selected, resulting in a list of all the Manufacturer records from the Manufacturer table.



This information can be printed, exported, etc., in the context in which it is viewed on the screen. For example, selecting **Export to HTML** at this point will export a list of **Manufacturers** to the HTML file of your choosing. For more information on exporting to HTML, see <u>Exporting data to an HTML file</u>.

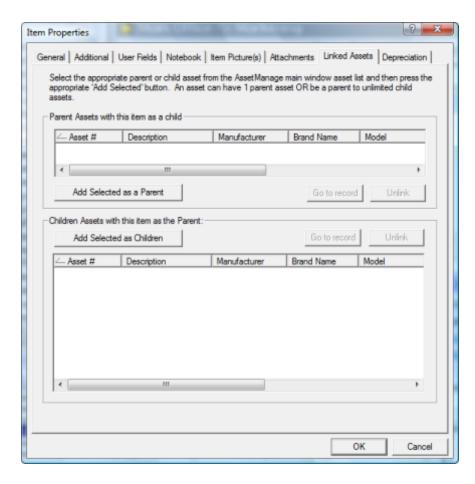
# 3.10 Linking Assets

AssetManage allows assets to be linked together. An asset can be a parent or a child of another asset, but not both. The following applies to a group of linked assets:

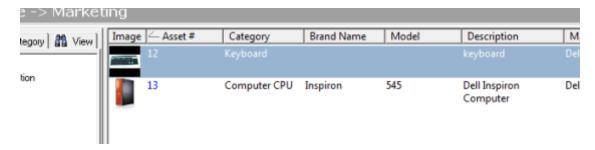
- 1/ When one asset in the group is moved to another location/dept. all assets in the group are moved as well.
- 2/ When one asset in the group is assigned to somebody new, all the linked assets are re-assigned as well.
- 3/ When the status of an asset in the group is changed, the status of all the other linked assets is changed as well.

#### To link assets:

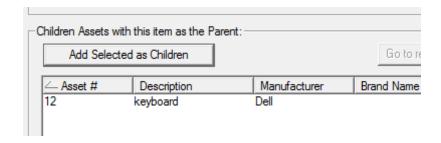
• Select the Linked Assets tab in the Item Properties for one of the assets to be linked. In this example, we are going to edit a Dell Computer asset and link a keyboard as a child asset.



• Go back to the AssetManage main window and select the asset that will be the child of the asset that is currently being edited.



 Now return to the Item Properties dialog and select the Add Selected as Children button. The keyboard asset selected in the main window is now a child of the Dell computer asset currently being edited.



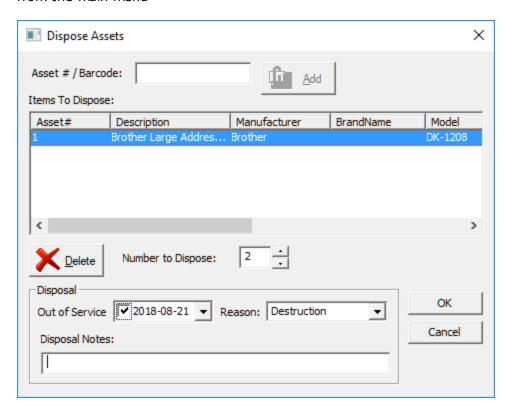
# 3.11 Disposing Assets

There are several ways to dispose assets in AssetManage:

1/ Select:

#### TOOLS > DISPOSE...

from the main menu

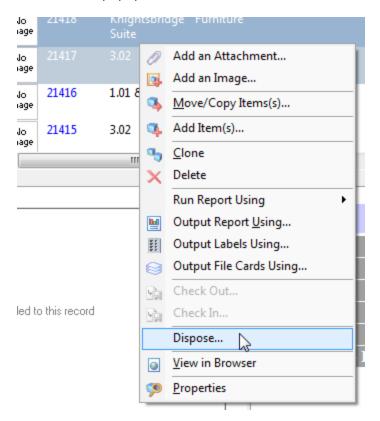


Enter or scan the asset numbers of the items to be disposed. Enter the *Out of Service* and *Disposal Reason*, then click on the OK button.

If only 1 item with a quantity of greater than 1 is to be disposed, you can select the quantity to be disposed.

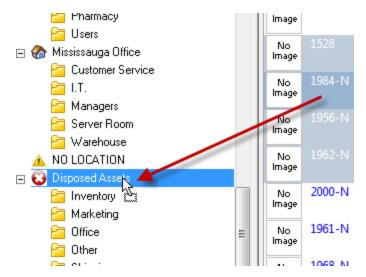
If multiple assets are to be disposed, the Number to Dispose fields will not appear.

2/ Select the assets you wish to be dispose in the asset list window. Right mouse click to show the popup menu:



Select **Dispose..** from the popup menu.

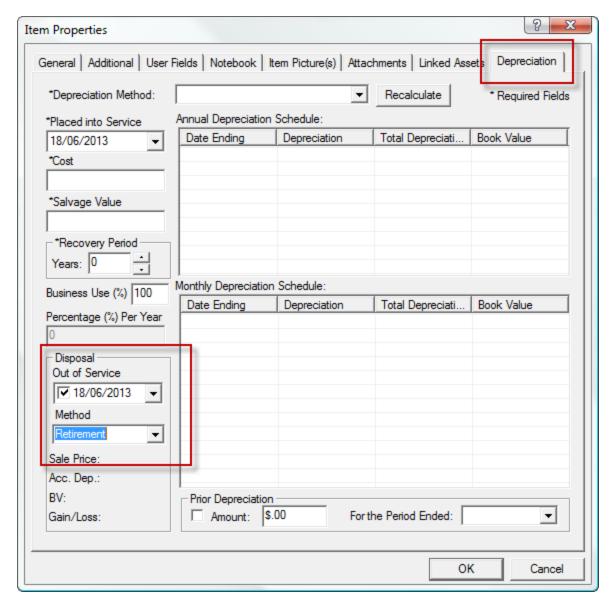
3/ 'Drag' the items to be disposed into the *Disposed Assets* folder. This action will bring up the Disposal dialog.



It is also possible to 'Undispose' an asset by 'dragging' it out of the *Disposed Assets* folder to another location folder. Note that doing this will set the disposal fields to

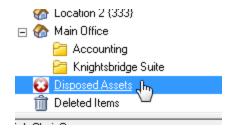
empty. An asset is considered disposed if the <u>Date Sold</u>, <u>Disposal Method</u> or <u>Placed out of Service</u> fields are set to a non-empty value.

4/ Edit the asset you wish to dispose by double clicking on the item or choosing Properties.



Click on the *Depreciation* tab. Enter the Disposal information in the section highlighted in the screenshot above. Click OK to save the Disposal information and dispose the asset.

All Disposed Assets are moved to the Disposed Assets folder.



# 4 Managing Locations

#### 4.1 What are Locations?

#### Locations

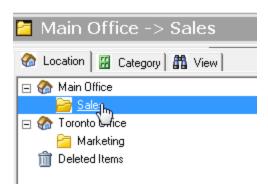
Locations represent a particular home or office, although it is certainly possible to use locations to represent something else, such as a vehicle, company or person. AssetManage Enterprise provides flexibility, allowing you to use locations in the most convenient manner for you. In the example shown below, the locations are **Toronto Office** and **Main Office** (highlighted).



The way locations work for you depends on your needs. Some things to keep in mind when organizing your locations are:

- Where are the items physically located?
- Remember, if you change your locations later, you can easily move the appropriate items into the new locations and remove the obsolete locations

### **Departments**



AssetManage Enterprise allows you to specify which department an asset is located in. Click on the Dept. To see only the assets found in the selected Department.

### 4.2 Creating new locations

You can create locations at any time. A location consists of a Name and Comments. If you need to change the name of the location, you can change it by choosing the "Properties" menu item while the location is selected. This is described in more detail in the following section on Editing Locations. You can create as many locations as you need.

#### □ To create a location

- Click on the New Loc button on the toolbar or select New Location from the File menu. The Create a New Location dialog appears.
- 2. Provide a descriptive **Name** for the location. You can optionally add information about the location in the **Description** area.



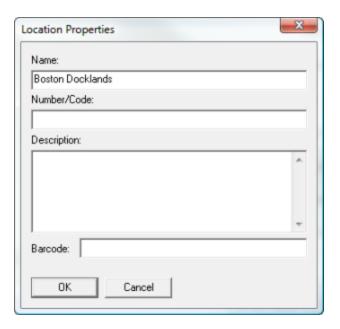
# 4.3 Editing and Printing Location barcodes

You can modify the location's description as well as the information that appears on the status bar when the location is opened.

#### ■ To edit a location

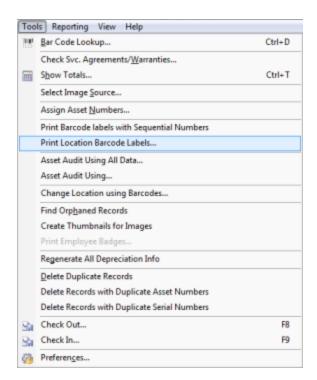
- Select the location you want to modify in the **Locations** tab in the main window.
- 2. Cllick **Properties** from the **File** menu. The Location Properties dialog appears.

Make changes to the Name and description and other information as necessary.



#### Changing the text in the Location box, as described above.

The Barcode field lets you print out barcodes for your location. Select Tools > Print Location Barcode Labels

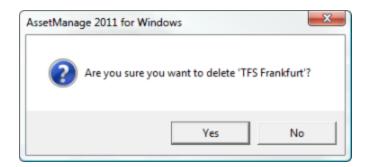


## 4.4 Removing Locations

You can remove locations at any time. Remember to move your items to another Location before deleting the location where they reside.

#### ■ To remove a location

- Select the location you want to delete in the Locations tab on the main window
- 2. Click **Delete** on the File menu. AssetManage asks you to confirm your deletion.
- 3. Click **Yes** to remove the location.

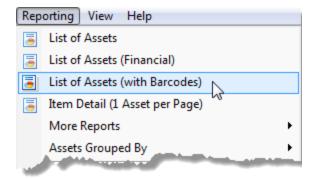


Deleting a location will delete all assets that belong to that location. To recover items accidentally deleted, open the **Deleted Items** folder and 'drag' the items out to another location.

# 5 Generating and Using Reports

# 5.1 Running Reports

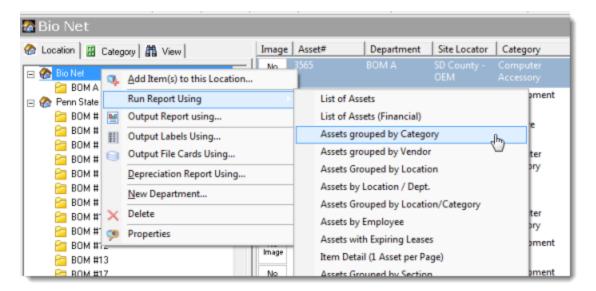
There are several ways to run a report in AssetManage. To run a pre-defined report that includes ALL assets, select the report from the REPORTING section of the main menu.



Running a report from the main REPORTING menu will include **all assets** in the report except for Disposed and Deleted assets.

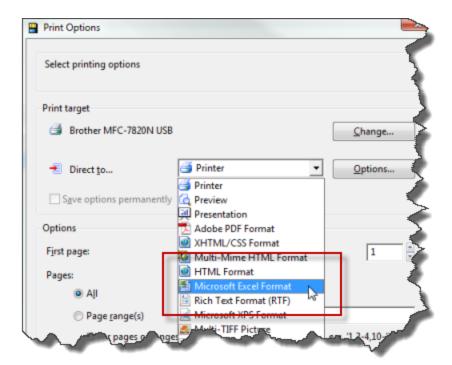
To run a report that only includes items from a particular location, category, department, etc...

1/ Select the item that will be used as a source for the report. Right mouse click on the item and then select RUN REPORT USING and then the report to be used.



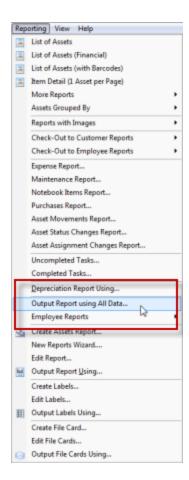
In the example above, only the items from the location Bio Net will be included in the report.

When running a report, the *Print Options* dialog will appear. The default is to print the report directly to the Printer, click on the Direct to... dropdown to select another output such as to a Microsoft Excel spreadsheet or PDF file.



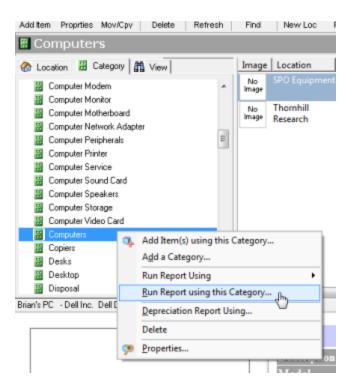
### Running a report that you have created

To run reports that you have created, use the Output Report Using... feature. From the main menu, you can select **Reporting > Output Report Using All Data...** 



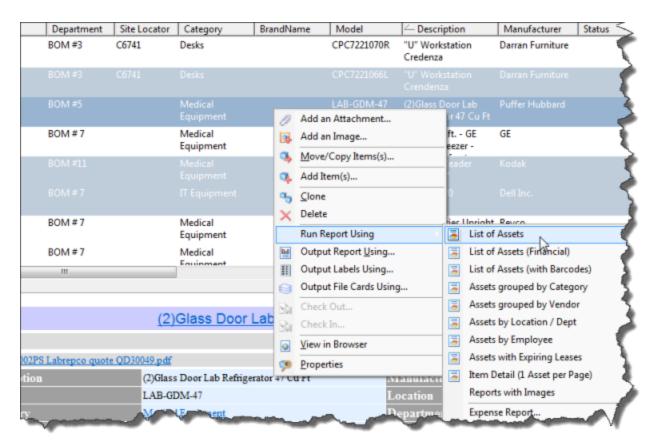
You will be prompted for the name of the report to run. All AssetManage reports have the file extension .lst.

The Run Report Using command can also be used with a particular Location, Category, Department, etc.. To run a report using on the items in a particular category, right mouse click and select Run Report Using... from the popup menu as seen below.

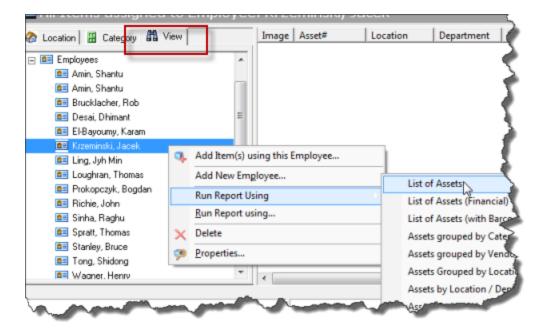


### Running a report using only selected assets

To run a report using only certain assets, simply select the assets and right mouse click. Then choose the appropriate report from the popup menu.

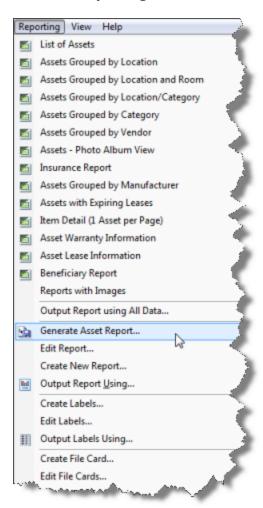


The same concept applies to Employees and other data groups that can be found in the View section of the main window.

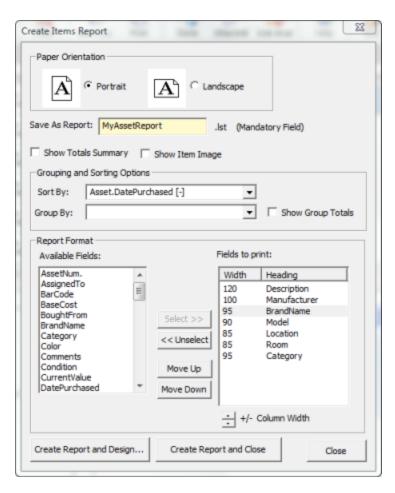


# 5.2 Creating Reports

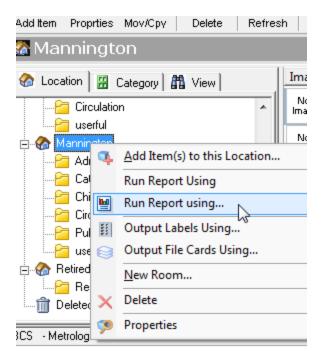
The quickest way to generate a simple report is to use the Generate Asset Report command **Reporting > Generate Asset Report...** from the main menu.



Enter the name of the report, then specify which fields should be shown, sorting and grouping options. The **Create Report and Design...** button will create the report and open the HomeManage report designer with the newly created report in edit mode. The **Create Report and Close** button will simply create the report immediately with no further actions necessary.



Once a report is created, you can execute it by selecting **Output Report Using...** from a popup menu or from the Reporting main menu.



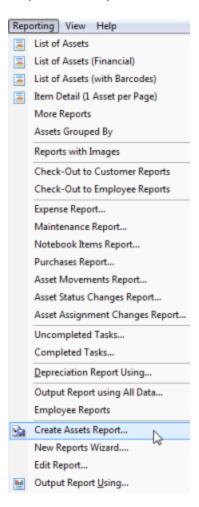
### 5.2.1 Custom Reports

AssetManage Enterprise allows you to customize your own reports.

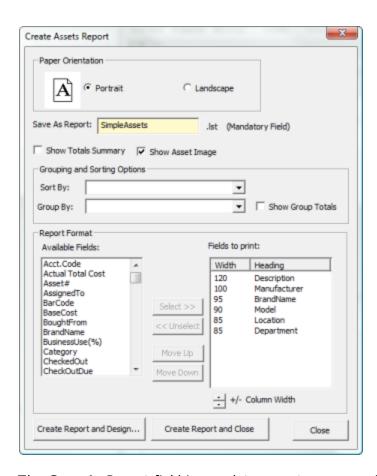
#### Creating Custom Reports

If the report you are creating is similar to one already in the program, Select **Reporting > Edit Report...** from the main menu and choose the report. Then save the report under a different filename and start making changes.

AssetManage also includes a Create Assets Report... feature. Use it to create simple asset reports.



Select **Reporting > Create Assets Report...** and the following window will appear:



The Save As Report field is mandatory, enter a name for the new report there. The Create Report and Design... button will bring up the Report Designer with the new report in edit mode. The Create Report and Close button will create the report and save it to the AssetManage reports folder.

AssetManage also has a New Report Wizard command that is useful in some instances.

From the **Reporting** menu, select **New Reports Wizard**. The Project Wizard will appear, directing you through the steps to create a new project:

- 1. Set print options and paper size
- 2. Set options for page numbering and title:
- 3. Choose table options and summary
- 4. Choose the data for the list
- 5. **Create Your Report**, proceed to the <u>Label and Report Designer</u>.

For more information on using these steps, see <a href="Step-by-Step Example: Report">Step-by-Step Example: Report</a>

#### 5.2.2 Label and Report Designer

The Label and Report Designer allows you to create custom labels, file cards, and reports to complement AssetManage Enterprise's functionality. To open the Label and Report Designer, select

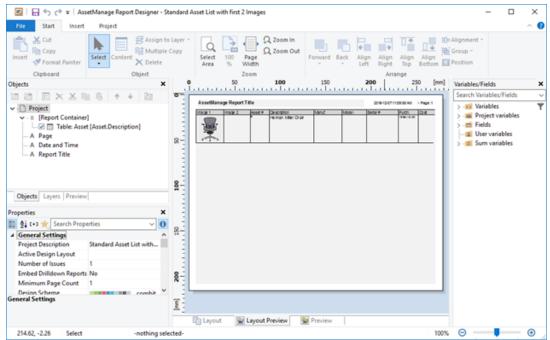
**Reporting > Create New Report...** to create a new report working with .lst files, or

**Reporting > Create / Edit Labels...** to create new labels or work with existing label (.lbl) files, or

**Reporting > Create / Edit File Card...** to create new file cards or work with existing card (.crd) files.

Note: In order to use the **Edit...** feature, you must have previously created .lbl or .crd files. To edit labels or cards, select a .lbl or .crd file in the Open dialog box.

Choosing **Create...** under **Reporting** takes you directly to the Project Wizard main screen, as shown in the <u>Step-by-Step Example: Report</u>. If you do not want to use the Project Wizard to begin your project, you can close it by clicking on the X in the top right-hand corner, which takes you directly to the main Label and Report Designer screen, as shown below.



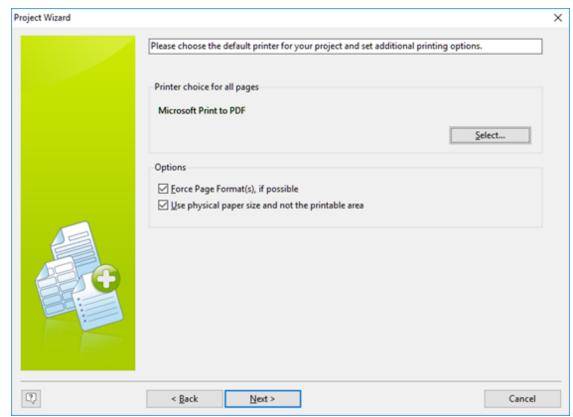
The Label and Report Designer interface, with a report showing Assets by Picture being edited.

**Note:** The Label and Report Designer is third-party software, not provided by Liberty Street Software, included with AssetManage Enterprise to provide the features described here. It comes with its own help file (not provided by Liberty Street Software, and not part of this help file).

#### 5.2.2.1 Step-by-Step Example: Report

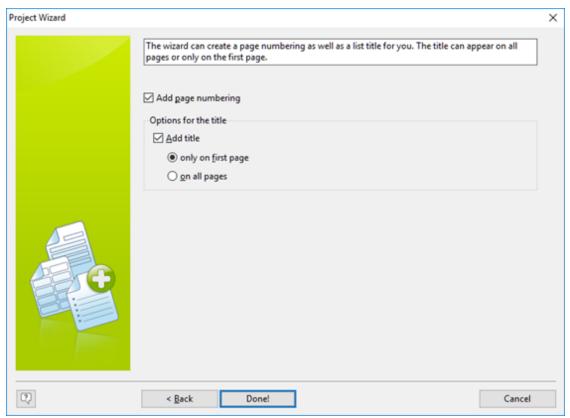
To create a report as described in <u>Custom Reports</u>, follow these five steps:

1. Set print options and paper size: First, using the radio buttons, choose whether all pages will be printed on the same printer, or whether the cover page will be printed on a different printer than the following pages. Click Next to proceed, or Back to return to the Project Wizard welcome screen. Then set the printer for the report from the available printers (to change a printer from the default setting, click Choice, which will invoke the Print Setup dialog box). Then select whether you wish the print to cover the page format, or the available printing area of the page, using the Force Page Format(s), if possible and Use physical paper size and not the printable area checkboxes. Click Next to proceed to Step 2, or Back to return to the initial printer screen.



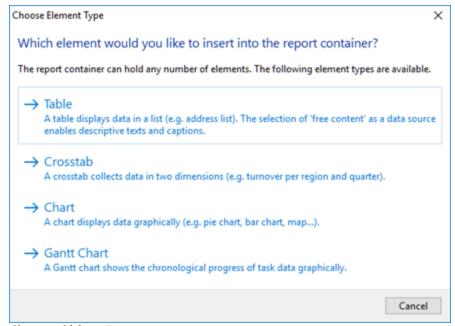
The Project Wizard screen setting some print options, as described above.

2. Set options for page numbering and title: AssetManage Enterprise's default setting is to number pages, so if you do not wish to have numbered pages, uncheck the Add Page Numbering check-box. Then, under Options for the title, using the radio buttons, choose whether your report title will appear only on the first page or on every page of your report. Click Next to proceed to Step 3, or Back to return to step 1.



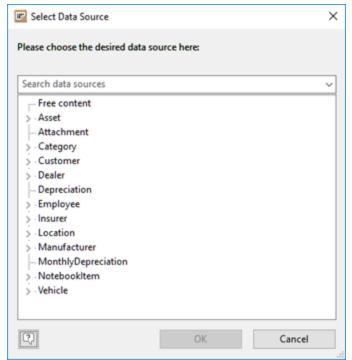
Setting page options and title in the Project Wizard.

3. **Choose Object Type:** You To create a report with a single table, simply select the **Table** option.



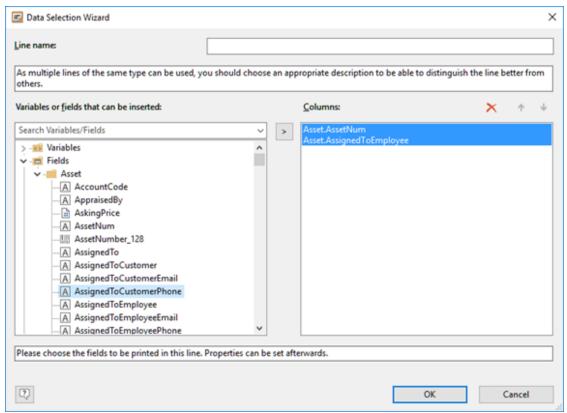
Choose Object Type.

4. Choose the table that will be used for the report: AssetManage can create reports based on data from different sources. The report designer can also create nested tables. Choose the table that will be used as the initial base table for this report. For this example, we will select the Asset table.



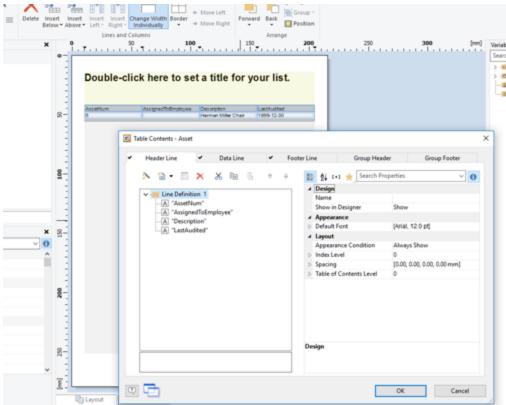
Select Source Table screen in the Project Wizard.

5. Choose the data for the list: This box lets you choose which data goes into the report. Click on entries in the Available Fields box to select them (Ctrl+click to select multiple entries, Shift+click to select multiple sequential entries), then use the > arrow to move the selected entries to the Selected Fields box. To move all available fields, click the >> button. To remove fields from the Selected Fields box, click the < button. To remove all fields from the Selected Fields box, click the << button. You can also sort the selected fields into whatever order you like (the default is the order in which they're selected) by clicking on them to highlight them, then using the up- and downarrow keys to move them up and down the list to their desired places. Unchecking the Add Column Titles check-box at the bottom right will remove headings from the report. Click Next to proceed to Step 6, or Back to return to step 4.</p>



Populating the list with data, using the Available and Selected Fields boxes in the Project Wizard.

 Create Your Report: When you have selected all the data to be included, and sorted it as you want, click OK to proceed through the Project Wizard to the <u>Label and Report Designer</u>, or Cancel to escape the Project Wizard without generating a report.



The Label and Report Designer interface.

# 5.3 Depreciation Reports

AssetManage Enterprise ships with several Monthly and Annual Depreciation report templates. These reports will show depreciation data grouped by Category, Department, or simply in a list sorted by Asset Number.

To run a Depreciation Report:

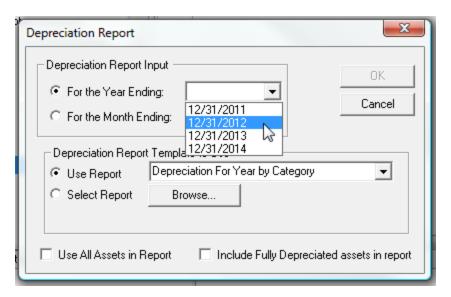
1/ Select the Location, Department or Category whose assets will be included in the report.



To use all assets, select the Use All Assets in Report checkbox in Step 2.

You can also select Reporting > Depreciation Report Using from the main menu.

2/ The Depreciation Report dialog will appear. If you want to run an annual report choose the Year End date from the list provided. The pull-down list contains all valid year-end or month-end dates. If a year-end or month-end date is not in the Annual or Monthly list, it is because no assets have depreciation in that period.

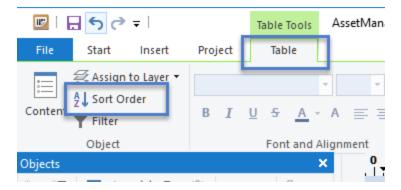


### 5.4 Sorting & Filtering Data Within Reports

AssetManage Enterprise allows you to sort data within reports using whichever data field(s) you prefer. To specify a field or fields by which to sort the report, go to

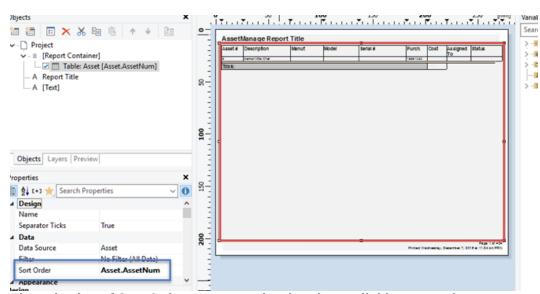
#### Reporting > Edit Report

and, when the <u>Report Designer</u> appears, **click on the main table object**, then select **Sort Order** from the **Table** section in the ribbon bar.

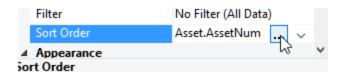


Another way to select the sort field is to first: Click on the table object in the report.

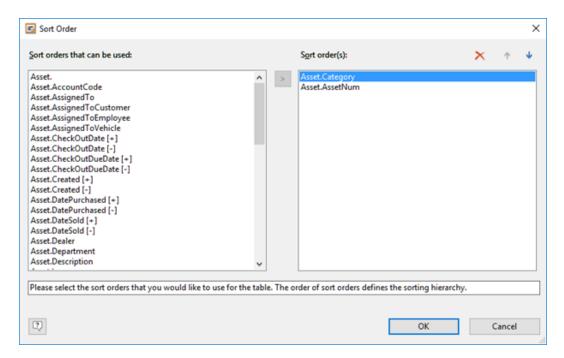
The **Properties** window contains a *Sort Order* field



The selection of Sort Order property, showing the available sort options.



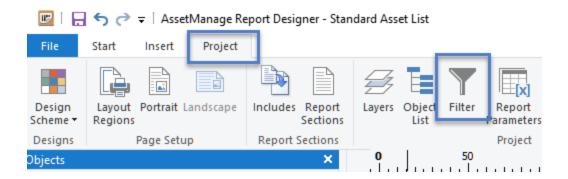
Click on the button with 3 dots (...) to bring up the Sort Order window. From there select which fields to sort on.



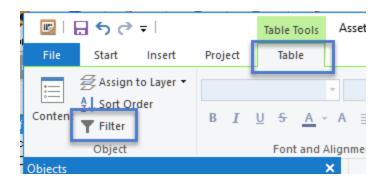
#### Table Sorting

When using groups in reports, it is important to sort by the grouping field. So if you have a report grouped by Category, the report should be first sorted on the category field.

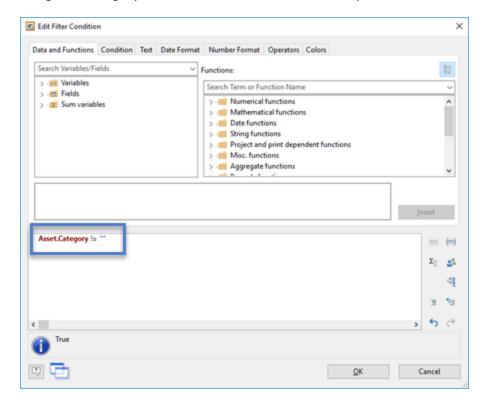
AssetManage Enterprise also has a report filter, which allows you to set up parameters by which to select the data appearing in a report. To access the report filter, select the Filter button on the ribbon bar.



You can also specify a filter for an individual table:



When the Edit Filter Condition dialog box appears, follow the tooltips and the internal Report Designer help to create the filter, as shown below. In the example below **Asset.Category != ""** specifies that assets without an assigned category should not be included in the report:



The Edit Filter Condition dialog box, showing Variables and Functions.

# 5.5 Reporting Fields Explained

#### Reporting Fields you can use

Most of the fields you can use in a report are self-explanatory. For example, the Asset.AssetNum field will show the asset number.

Listed are some fields that may need more explanation:

Asset.AskingPrice - If you have an item for sale, this is the asking price for the item. Not to be confused with Asset.SellingPrice which is the price that item was actually sold for.

Asset.Created - the date/time the item was first entered into HomeManage.

Asset.ItemDetail - this report field will show an entire HMTL display for that asset, similar to what you see in the item detail window when you view an asset in the program.

Asset.HasNotebookItems

Asset.HasNotebookItemsDueDate

Asset.HasNotebookItemsInvoiceDate

Asset.HasNotebookItemsCompletionDate

Asset.HasMaintenance

Asset.HasMaintenanceInvoiceDate

Asset.HasMaintenanceCompletionDate

Asset.HasMaintenanceDueDate

Asset.HasReminders

Asset.HasBeenCompleted

Asset.HasWarranty

Asset.HasLease

Asset.HasInsurance

Asset.HasImage

These boolean fields can be used as filters in a report. So if you are creating a report that should only show items with a valid warranty. You can use the Asset.HasWarranty field.

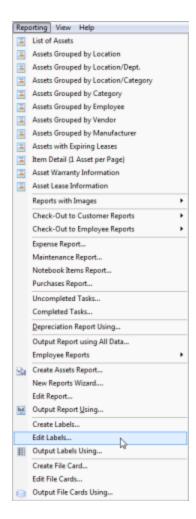
#### 6 How Do I

# 6.1 Make my Labels print out properly

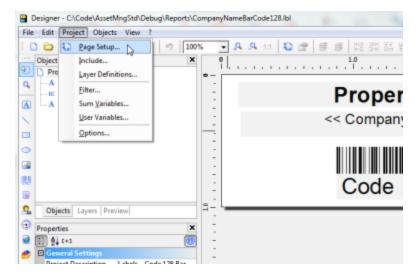
AssetManage includes pre-defined label templates for labels from the manufacturers: Avery, Herma and Leitz. If you are using another type of label, you can customize your label template by entering the measurements (offsets, width, height, etc...) for the label. These measurements can usually be found in the label packaging or online.

To enter the measurements for your labels:

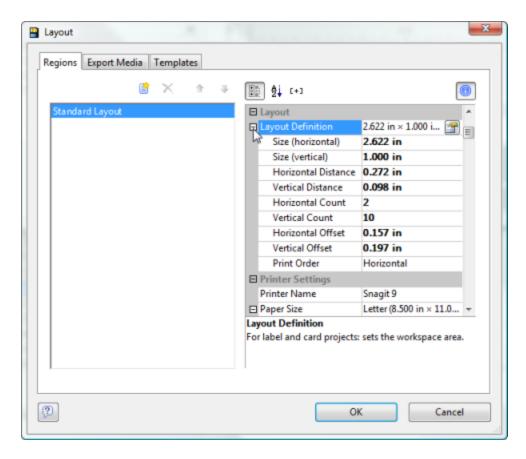
Choose **Reporting > Edit Labels...** from the main menu.



Select the label template you want to use. Then select **Project > Page Setup** from the Report Designer main menu.



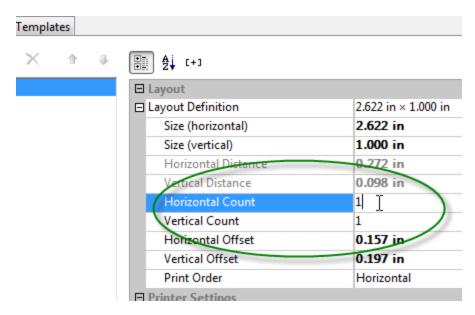
Click on the **Regions** tab...Expand the **Layout Definition** section. Then enter the measurements for the label and then click on the OK button to save your changes.



If you are using a label printer that prints out labels one per row, such as the Zebra label printer below

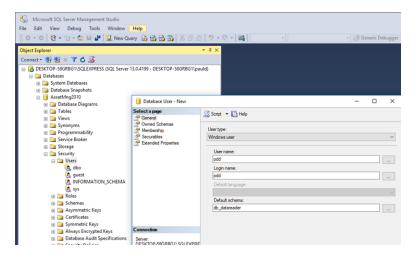


Make sure to set both the Horizontal Count and Vertical Count to 1.



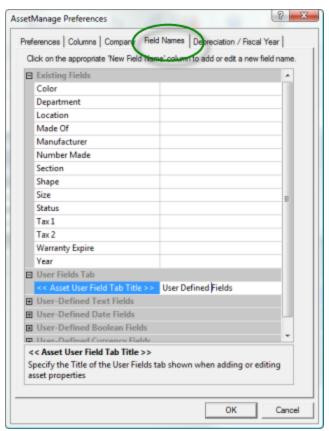
# 6.2 Prevent certain users from adding, deleting or modifying data?

AssetManage Enterprise honors the User Permissions settings specified by the back-end database it is connected to. If the **db\_datareader** permission is set, this means that the user can view AssetManage data, but will not have the rights to delete, modify or add new data to the program.

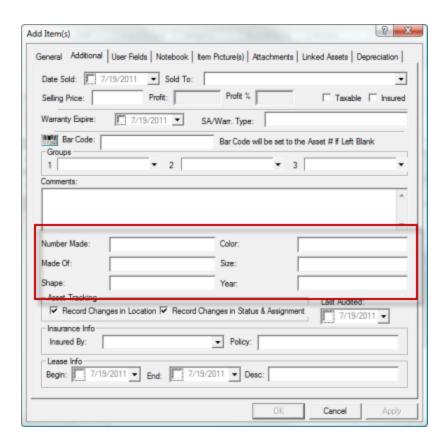


# 6.3 Change Field Names?

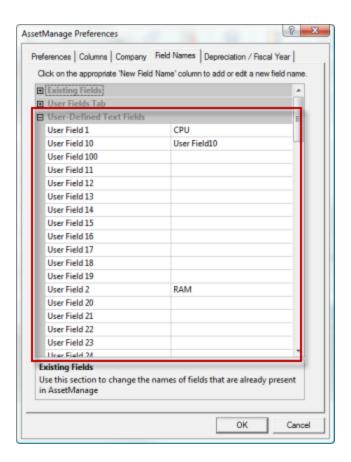
To change field names, Select the **Field Names** tab from the AssetManage Enterprise **Preferences** dialog. Click on the appropriate column to enter a new field value. Leave the New Field Name blank to keep the old field name. Note that the << Asset User Field Tab Title >> is used to change the title of the tab in the Asset Properties dialog named "User Defined Fields," as shown below.



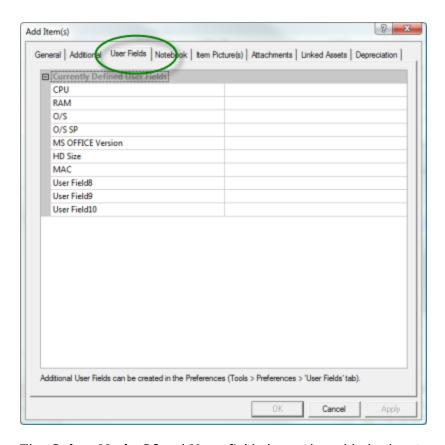
AssetManage Enterprise has over 100 user defined fields, including 100 Text, 3 Boolean, 2 Currency and 2 Date fields. You can also change the names for fields such as: **Color**, **Made Of**, **Year**, **Number Made**, **Size** and **Shape** as seen below.



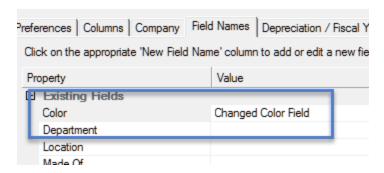
When you set the User defined fields in AssetManage.



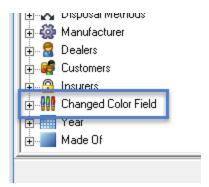
You will notice a **User Fields** tab when adding or editing assets this tab will let you enter information for each user defined field that will be stored for the asset being added/edited.



The **Color**, **Made Of** and **Year** fields have the added advantage of appearing in the View display. So you can enumerate these fields and view records by field value.



So if we changed the file name "Color" to "Changed Color Field" it will show with the new name within the View section.



### 6.4 Change multiple records simultaneously?

You may occasionally wish to go back and change some information common to more than one item record at a time. For example, you may wish to add insurance information for 8 items. Rather than edit each record individually and fill in the insurance fields, there is a much easier way:

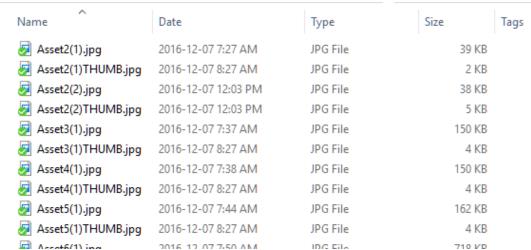
#### Changing information for multiple records

- Select all the items records whose data you wish to change. Then select
   **Properties** from the main menu or from the right mouse-click context
   menu.
- Specify the information to be updated in all the selected records. Note that leaving a field blank will NOT result in any information in that field being set to empty (erased). The field will retain the data (if any) it contained previously.

### 6.5 Change the Image files location?

AssetManage Enterprise stores images attached to records as jpg images in the Images directory. The number after the prefix 'Asset' is the unique id of the asset record. The number in parenthesis "( )" is the image number. Each record can have up to 16 images. Images belonging to other record types will have a different prefix, for instance, Dealer images will have the prefix "Dealer" (instead of "Asset").

Each time an image is added to an asset, AssetManage creates a smaller thumbnail image. This thumbnail is created to improve the performance of image display within a list view.



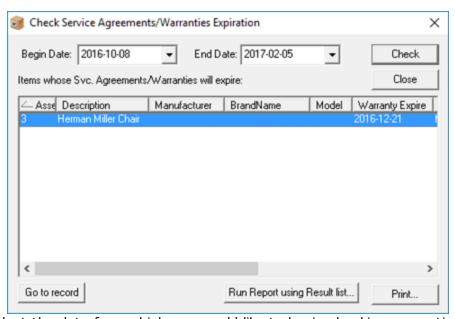
Asset images with prefixes and numbers, as described above.

# 6.6 Check Service Agreements or Warranties

You can check for expired (or soon to expire) Service Agreements/Warranties that apply to items you have entered into AssetManage.

#### Checking for Expiring Service Agreements/Warranties

1. Click **Check Svc. Agreements/Warranties** from the File menu. The Check Warranties dialog appears, as shown below.



- 2. Select the date from which you would like to begin checking warranties.
- 3. Select the end date, then click the **Check** button.

All the items whose warranties expire between the 2 dates selected will be shown. You can then print the list by clicking on the "Print..." button.

An Easier way to view Expiring Warranties, Leases or Service Agreements is from the View tab. Expand the Expiring Warranties section to see the Month/Year expiration date for all assets with valid Expiration Dates.

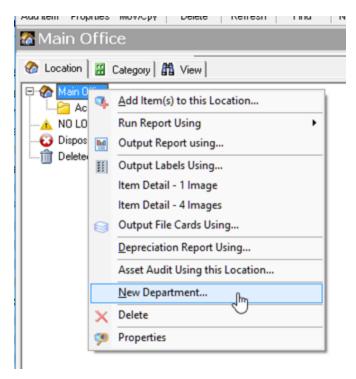


### 6.7 Create a new Category or Department?

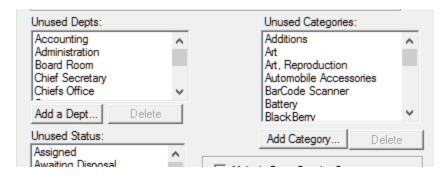
#### Creating Categories and Department

There are several ways to create a category or department:

1. Right mouse click on the owner location, then select **New Department.** from the popup menu.

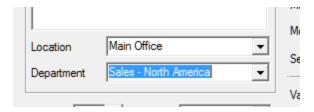


1. Click the **Add Category...** or **Add Department...** button in the Preferences dialog, as shown below.

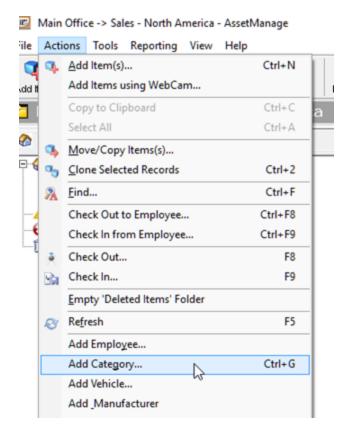


2. Type the name of the new category in the Category window when adding or editing an item.

To add a room "on the fly," perform the same action in the Department field.



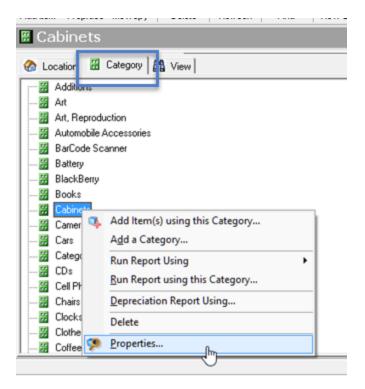
3. A third way to create a new category is to select **Actions > Add Category...** from the main menu.



### 6.8 Edit a Category?

#### ■ To edit a category

- Select the category you want to modify in the Category tab in the main window.
- 2. Click **Properties** from the File menu, or from the popup menu that appears when you right mouse-click. The Category Properties dialog appears, as shown below.



# 6.9 Remove a Category or Department?

AssetManage Enterprise ships with many pre-defined categories and departments. You many want to simplify data entry by removing unnecessary departments and/or categories.

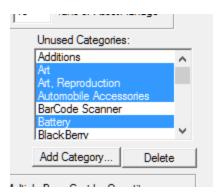
#### To delete unused Departments and/or Categories

1. From the AssetManage Enterprise Preferences dialog, select the departments and categories you would like to remove. Note that you can select multiple items in both the departments and category list controls.

You may select multiple items by holding down the Shift or Control keys on the keyboard and using the mouse pointer to click on the entries and select

multiple items. The Shift key will select multiple sequential entries, and the Control key will select multiple individual entries.

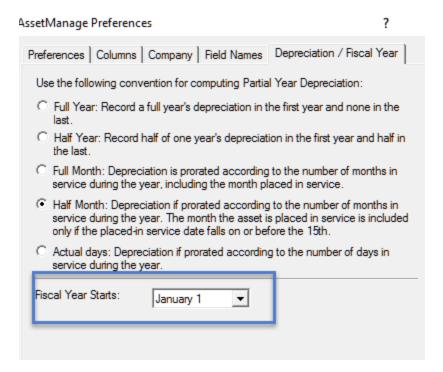
- 2. Click the delete button.
- 3. Click the OK button to permanently delete the items, or
- 4. Click the Cancel button to abort the process.



Selecting multiple items in the Setup dialog, as described above.

#### 6.10 Set the beginning of my companies fiscal year?

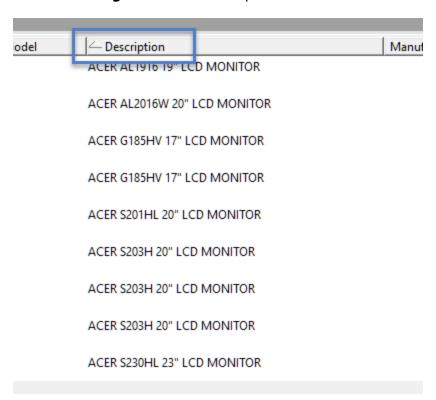
You can set the start of the fiscal year from the AssetManage Enterprise **Preferences** dialog, as shown below. (**Tools > Preferences**)



#### 6.11 Sort Items?

■ How Do I Sort Items?

To sort items by column, click on the column header. Click on the header again to toggle the sort from Ascending to Descending and vice-versa. The example below shows a **Descending** sort on the Description field.

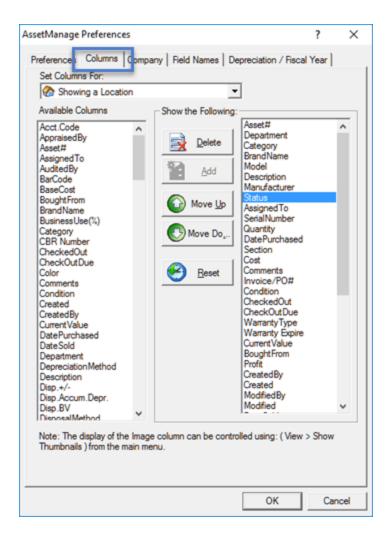


# 6.12 Specify which columns I want to see?

Each company or individual has different needs and requires different information from AssetManage Enterprise. Liberty Street Software has kept these differences in mind when designing AssetManage Enterprise. You can determine the information you need most often or is most important to you.

#### To specify the information you want to view

1. From the AssetManage Enterprise Preferences dialog, open the Columns tab, as shown below.



2. For each category, select and organize the columns you want to see using the following buttons:

**Delete** — Select a column in the Show the Following area and click Delete to remove the column from the display.

**Add** — Select a column in the Available Columns area and click Add to display the column.

 ${f Move\ Up}$  — Select a column in the Show the Following area and click Move Up to have the column display further to the left.

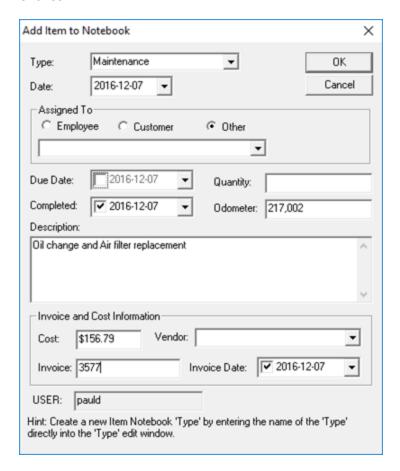
**Move Down** — Select a column in the Show the Following area and click Move Down to have the column display further to the right.

**Reset** — Click Reset to ignore your changes and return to the default column setup.

# 6.13 Track maintenance & other expenses related to an item?

Track expenses related to an item by using the 'Item Notebook' tab when adding or editing items. This tab is for tracking repairs, part replacements, and other expenses

incurred related to an asset. Use the **Add...**, **Edit...** and **Delete** buttons to manage entries.

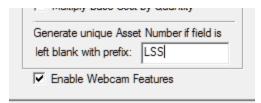


# 6.14 How Do I Generate Asset Numbers Automatically?

AssetManage Enterprise allows you to either specify or automatically generate asset numbers for use within its database. To automatically generate asset numbers, go to

#### Tools > Preferences > Preferences tab

and check the check-box labelled **Generate a unique Asset Number if field is left blank**. (This is the default setting, as shown below.)



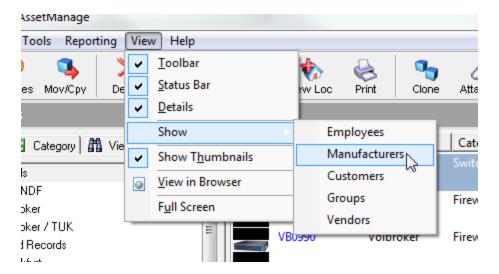
Setting AssetManage Enterprise to generate unique Asset Numbers

To specify numbers, uncheck the check box described above, and then enter the asset number in the **Asset#** field.

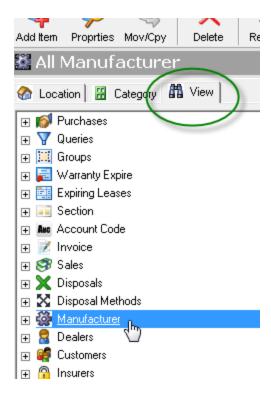
# 7 Managing Employees, Manufacturers, etc...

### 7.1 Working with Manufacturers, Insurers, etc..

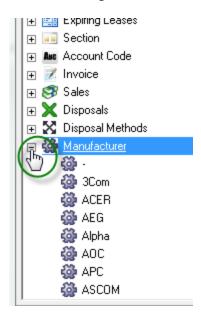
AssetManage keeps track of Manufacturer, Customer, Vendor and Insurer information. To view a list of Manufacturers, select **View > Show > Manufacturers** from the main menu.



Or select the Manufacturer icon from the View tab main window:



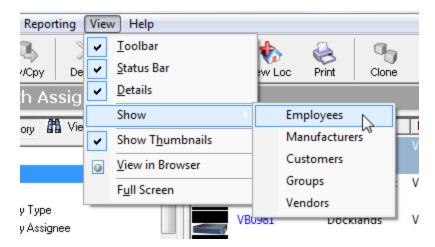
To View assets from a particular manufacturer, expand the Manufacturer section by double clicking on the icon or clicking in the box with a plus sign to the left of the icon:



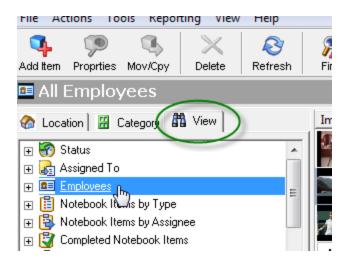
Then click on one of the Manufacturers listed to see the assets that use the particular manufacturer.

### 7.2 Working with employee data

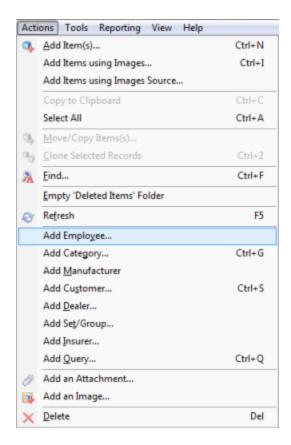
AssetManage lets you keep track of the employees that work for your organization. To view the list of Employees, select **View > Show > Employees** from the main menu



You can also view the employee list by click on the **View** tab, then selecting the **Employees** icon.



To add a new employee to the program, select **Actions > Add Employee..** from the main menu.

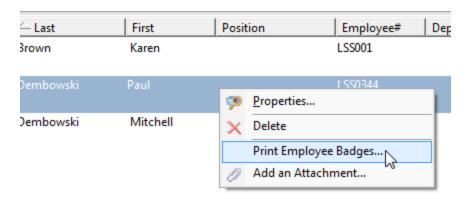


You can also add a new employee dynamically from the Add Asset dialog. Simply type the the last name, then the first name separated by a comma.

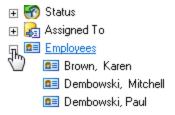


Or the first name, then last name separated by a space.

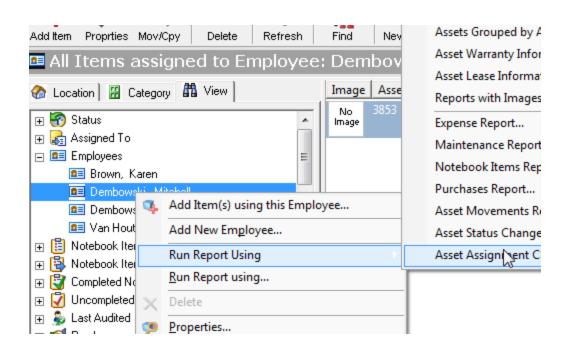
To print employee badge(s). Select the employees, you wish to print the badges for, then right mouse click and press the **Print Employee Badges...** command from the popup menu.



The AssetManage report feature is context-sensitive, to run a report based only on the assets that belong to a particular employee, expand the Employees section in the View main window by double-clicking on the Employees icon or clicking on the box with a plus sign to the left of the employees icon.



Then right mouse click on the employee whose assets you wish to view, pick a report from the popup menu as shown below.



# 8 Troubleshooting

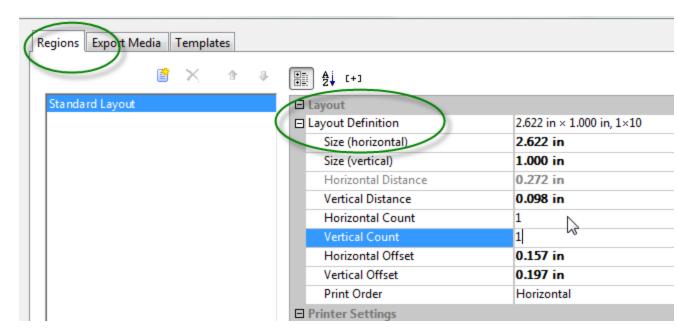
### 8.1 Trouble-shooting and Frequently asked questions

 $\boldsymbol{Q}\mbox{:}\ \mbox{I can't see newly imported data after using the Import function}$ 

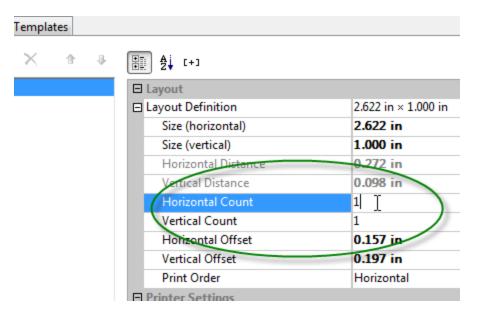
A: Try closing and reopening the application.

 $Q\colon$  I am trying to print out labels for several assets. Only the first label prints out. Or the first label prints out multiple times. Or the labels are cut off at the right or bottom.

A: This usually happens if you are printing to a label printer that prints 1 label per row. If this is the case...Edit the label template you are using (**Reporting > Edit Labels...**). Select **Project > Page Setup** from the report designer main menu. Expand the **Layout Definition** section of the **Regions** tab.



Set the Horizontal count and Vertical count to 1. If the problem is that the labels are cut off when printing. Find out the offsets and measurements of the labels you are printing to and enter them into the Layout Definition section. Save the label template and then try printing again.



Q: Importing an Excel spreadsheet is not importing all my data correctly.

A: This usually happens because of the formatting of the Excel spreadsheet. Try save the spreadsheet as a CSV file and import again.

 $\mathbf{Q}$ : I'm getting errors after updating the program.

A: This is usually because the table structure is different between the database you have setup and the new version you have installed.

Q: I get "Divide by Zero" errors, or GPFs when trying to add items

A: Try this:

- 1. Run Regedit.exe
- 2. Delete All ../Software/Liberty Street Software/AssetManage nodes in both HKEY\_CURRENT\_USER and HKEY\_LOCAL\_MACHINE
- 4. Try running AssetManage Enterprise again.

Q: AssetManage Enterprise crashes when exiting, or when adding items.

A: This is usually because the Headers.wcd has become corrupted. Delete the file and try running AssetManage Enterprise again.

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